From Alex Sossick to Everyone: 02:58 PM

Don't forget to use #vLMFsafe to discuss this afternoons meeting on social media

Hello Everyone

From Todd A Blute to Everyone: 02:59 PM

Hello from Boston!

From Sebastian Munck to Everyone: 02:59 PM

Hello

From Joelle Goulding to Everyone: 02:59 PM

Hi All - need to go collect a child from school but back with you in 20min. Save the interesting discussions until then please :)

From avilov@ie-freiburg.mpg.de to Everyone: 03:00 PM

Hello everyone!

From Graham Wright to Everyone: 03:01 PM

Hello from Singapore!

From Christian Kukat to Everyone: 03:01 PM

Hello from Cologne!

From Leonor Heleno Wielgosz @Stratocore to Everyone: 03:01 PM

Hello from

From Cláudia Faria to Everyone: 03:01 PM

Hi everyone, from Portugal here :)

From Leonor Heleno Wielgosz @Stratocore to Everyone: 03:01 PM

eloo from Paris!

From Vidhu Sharma to Everyone: 03:02 PM

Hello from Vancouver, Canada!!

From Tomas pais de azevedo to Everyone: 03:02 PM

Hello also from Portugal !

From Thomas Stroh to Everyone: 03:02 PM

Hello from Montréal.

From natprunet to Everyone: 03:02 PM

Good morning from Los Angeles!

From Feroz Musthafa to Everyone: 03:02 PM

and from Bangalore, India

From Elango from Idea Elan to Everyone: 03:02 PM

Hello Everyone from Virginia, USA

From Emmanuel Reynaud to Everyone: 03:03 PM

and from Dublin..Phase 2

From Alice Liang to Everyone: 03:03 PM

Hello from New York!

From Joe Dragavon to Everyone: 03:04 PM

Hello from Colorado

From Amy Replogle to Everyone: 03:04 PM

Hello from Washington state!

From Joseph Mazurkiewicz to Everyone: 03:04 PM

From Joe Mazurkiewicz greetings from Albany, NY

From Anna Nechyporuk to Everyone: 03:05 PM

Hello from Oxford

From Joerg Nikolaus to Everyone: 03:05 PM

Hello from New Haven, CT

From Theresa Swayne to Everyone: 03:05 PM

Hello from NYC!

From Brian @ Exprodo Software to Everyone: 03:05 PM

Hello from Oxford!

From Christina Baer to Everyone: 03:06 PM

Hello from Worcester, MA!

From Roland Nitschke to Everyone: 03:06 PM

Hello from Freiburg/Germany

From steve bagley to Everyone: 03:06 PM

Hello from sunny Yorkshire

From Nadia Halidi to Everyone: 03:13 PM

yes

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:14 PM

I would say during the lockdown yes but for Phase 1 and 2 re-opening, no

From Paula Montero Llopis to Everyone: 03:14 PM

I agree, only during lockdown. Now that labs are opening there is not a clear priority

From Nathalie Aulner to Everyone: 03:15 PM

same for us

From Anna Nechyporuk to Everyone: 03:15 PM

during lockdown

From Elke Küster to Everyone: 03:15 PM

Yes, only during lockdown when deciding who could come in, but not now in phase 1/2

From Sushmita Mukherjee to Everyone: 03:15 PM

For us too. Weill Cornell Medicine. Only during lockdown

From Christina Baer to Everyone: 03:15 PM

During lockdown, we only allowed COVID19 work and we required documentation from the Dean approving the work. Now it's less clear.

From VS to Everyone: 03:15 PM

Not that clear but COVID does take priority especially with funding agencies are prioritizing it as well

From Alice Liang to Everyone: 03:16 PM

For us too, New York University, only during lockdown

From Thomas Stroh to Everyone: 03:16 PM

I would definitely ask proof, because people are in fact overstretching all booking rules already without such prioritization.

From Nadia Halidi to Everyone: 03:16 PM

We are still prioritising COVID for internal and external users, but open only for internal users. No external users.

From Pablo Ariel to Everyone: 03:16 PM

Yes, during lockdown, but not anymore, formally. Informally, there is a sense that we should make it easier for COVID19 research, if possible.

From cvanoost@uottawa.ca to Everyone: 03:16 PM

Same at uOttawa Fat Medicine, but we can enter ONLY by card access, and we are limited at 33% of people allowed in the building

From Darren Robinson to Everyone: 03:16 PM

Sheffield was only open to Covid and essential research during the lockdown

From chris Thrasivoulou to Everyone: 03:16 PM

Yes, only during lockdown, no guidance about after return to work

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:16 PM

We have a list of labs who are doing COVID19 research so we know who is doing this type of experiments

From Alexandre Carisey to Everyone: 03:16 PM

We have a list of groups working on COVID from leadership, we don't need the individual to prove it.

From Sushmita Mukherjee to Everyone: 03:16 PM

We were already said it is ok to have external users, as long as they already have training and ID to enter the building and Facility

From Nicolai Urban to Everyone: 03:16 PM

We have been prioritizing research - and external researchers during lockdown were only allowed in if they were conducting COVID-19 research.

From Theresa Swayne to Everyone: 03:17 PM

During ramp-down COVID and other “essential” research is allowed with no explicit priority. Competition for instruments is not an issue… yet.

From Amy Replogle to Everyone: 03:17 PM

We are a small liberal arts institution and we actually opened up to external use to help out our regional health department to verify new COVID-19 test kits.

From Pablo Ariel to Everyone: 03:17 PM

Second Theresa's comment: competition for instruments is not an issue yet.

From Eric Griffis to Everyone: 03:17 PM

We've always had to allow external users as we have agreed to a usage framework with some external users that have ongoing time sensitive projects.

From Sushmita Mukherjee to Everyone: 03:18 PM

Agree with Theresa and Pablo

From Graham Wright to Everyone: 03:18 PM

Only COVID research was allowed to proceed here during Singapore’s “circuit breaker”, and facilities could support this if required. This didn’t happen to us as the LM facility

From Tomas pais de azevedo to Everyone: 03:18 PM

Some of the labs in our institute were co-opted for doing tests for the general population during the first two months, but the microscopy facility was not required to do so.

From Claire Brown, BINA to Everyone: 03:18 PM

If you would like to speak go under the participants window and click on "raise hand".

From Joe Dragavon to Everyone: 03:19 PM

New externals can start on June 22, but they have to go through the calibration protocols

From Sebastian Munck to Everyone: 03:19 PM

yes

From Graham Wright to Everyone: 03:19 PM

A huge diagnostic lab is being established in Biopolis, which has taken in many volunteers from labs and research institutes - including 2 of our LM staff. So an element of prioritisation here in a sense

From Sebastian Munck to Everyone: 03:19 PM

we had issues with prioritization

From Kate Phelps to Everyone: 03:20 PM

We have been partially open at UT Southwestern since June1. Going to 100% occupancy on June 15. My users have been pretty good about respecting our restrictions.

From steve bagley to Everyone: 03:20 PM

Access problems not at the moment, in phase II we can only have 10-15% of staff on site at anyone time. Phase III we will only have 40% of staff so things are not ramping up yet

From Thomas Stroh to Everyone: 03:21 PM

No real competition until this week. But since we now entered Phase 2 of our ramp-up, competition has definitely started this week. I am currently working on adjusting the booking system.

From Marco Marcello (University of Liverpool) to Everyone: 03:21 PM

Question to everyone: who is reopening, reactivates all the microscopes at once or starts with 2-3 microscopes?

From Lisa Cameron to Everyone: 03:21 PM

We've been open for user since May 15; no issues yet; only on campus users; no specific request for prioritizing from Admin yet

From David Grunwald to Everyone: 03:21 PM

Question about user support: our labs at UMass are advised to work in shifts. The late shift starts in the afternoon and limits access and support of users in facility. With little personal available we can’t just extend hours. Looking for any comments.

From Joe Dragavon to Everyone: 03:21 PM

My users are facing challenges aligning their work shift with microscope availability

From Paula Montero Llopis to Everyone: 03:22 PM

Marco Marcello, we are opening the core soon, all microscopes will be available, but we are establishing distancing rules and time buffering between usage

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:22 PM

Open all microscopes except 2P that is used for intravital and we’re usually 2 in the room that is really small

From Pablo Ariel to Everyone: 03:22 PM

David: At UNC there are two shifts, core staff partially overlaps both shifts and is not formally on the shift system.

From Nathalie Aulner to Everyone: 03:22 PM

We (the core) have been opened all through out the lockdown and the campus opened slowly since May 11th but surely, we start also getting a bit tight (some overcrowded instruments). We might have to prioritize some key covid-19 projects

From Feroz Musthafa to Everyone: 03:22 PM

We are having a little bit of issues especially with the decreased timing, but since users are working in shifts it hasn't really gotten too bad yet

From Christina Baer to Everyone: 03:22 PM

So far, we have had no trouble with access and remote tech support is going well

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:22 PM

And no training at the moment

From Michael Cammer to Everyone: 03:22 PM

Bigger issues with prioritization are having to postpone all training or more complex LM that involves staff because of one person per room rules. Also, external customers are barred. These rules regardless of research, covid or otherwise. I'm sure a discussion later will involve remote technologies to address some of this.

From Sushmita Mukherjee to Everyone: 03:22 PM

We do extensive training and then users have 24/7 access. Booking on iLab

From steve bagley to Everyone: 03:22 PM

David> same here re shift work. We are offering teamviewer support

From Sushmita Mukherjee to Everyone: 03:22 PM

So, we are not present 24/7, but users have access

From natprunet to Everyone: 03:22 PM

We only give access to users already approved for after hour access in this first phase of reopening

From Michelle Itano to Everyone: 03:22 PM

In order for our COVID-related researchers to get enough time, they have actually switched to a full evening shift from 11pm-7am each night. I had some safety concerns about this for the user on campus at night, but by having staff only be able to book after-hours, this has allowed us to get these researchers more time on the microscope, but only with a significant adjustment on the part of the researchers themselves.

From Christina Baer to Everyone: 03:23 PM

Yes, at UMMS, we are live on Splashtop for support and users have 24/7 access via ID badge

From Chloë van Oostende-Triplet to Everyone: 03:23 PM

@David Grunwald: Core Facilities have never been opened for 24h…even if researchers are working 24h/day… so cores shouldn’t follow the same shifts than researchers

From Feroz Musthafa to Everyone: 03:23 PM

Only the certified users are allowed to use and that too only for the official working hours. There's disinfection of microscopes between users. no training at the moment. And no uncertified users.

From Emmanuel Reynaud to Everyone: 03:23 PM

does anybody has issued between the institute POD system timetable and out of hours shift and access to microscope?

From amccall to Everyone: 03:23 PM

We have been opened for essential research, reopened for phase 1/2 research just today. Have a new microscope that is luckily easy enough to operate that we can do remote training only on it.

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:23 PM

Open 24/7 and access via ID badge but only for fully trained users

From Eric Griffis to Everyone: 03:24 PM

My major problem is with a system that I manage for a group of labs where they have changed the booking system to prioritize their own users and in synch with the labs shifts.

From Chloë van Oostende-Triplet to Everyone: 03:24 PM

What!??

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:24 PM

I usually ask users to book the scope for a whole day vs several small slots through different days = less people shift during the same day

From Glenn Doherty to Everyone: 03:25 PM

At Mount Sinai in NYC, we've moved to a training presentation that we email to users before a training, which allows us to shorten in-person on-instrument training time. We've also reorganized to now have "widefield" and "confocal" rooms with similarly-priced instruments to both enforce social distancing as well as to allow access to other high-use instruments (such as a lightsheet) by giving them their own space, as they would have been restricted otherwise due to overlapping instrument demands.

From Kate Phelps to Everyone: 03:25 PM

We have been working in shifts, but with 100% re-occupancy on Monday we will be all hands on deck. Gradually expanding available hours for scopes with a 30 min buffer between sessions.

From Sushmita Mukherjee to Everyone: 03:26 PM

We are beginning 1-1 trainings next week. For now, 1-2 people with some previous microscopy background

From Nick Sergent to Everyone: 03:26 PM

I've heard of at least 1 institute in the US where users are not allowed in, and all the imaging is done by facility staff

From Cedric Espenel’s iPhone to Everyone: 03:26 PM

we are limited to 4 days per day per room. Only experienced users. We help remotely and starting to do training remotely.

From Michael Cammer to Everyone: 03:26 PM

@Alison Exactly, we are working this out. Agree entirely with your reply. Thank you.

From Darran to Everyone: 03:26 PM

Teams works fine. we also have a large screen we have just hooked up, currently testing it on our LSM 980

From Kate Phelps to Everyone: 03:27 PM

We are also resuming one on one training

From Theresa Swayne to Everyone: 03:27 PM

We are developing options for more support coverage on evenings and weekends — nothing mandated by administration. Still not sure of demand.

From Pablo Ariel to Everyone: 03:27 PM

Re: training and assitance, we are making refresher videos. The idea is that these will help people that are formally "trained" but haven't been in to core in a while, reducing the need for in-person support. We also hope to use these as a basis for making the in-person trainings shorter later on, if we ask users to watch videos and doing quizzes.

From Chloë van Oostende-Triplet to Everyone: 03:27 PM

For us Phase1 has been life saving! At least we got the rules and the access regulation that is mandatory. Something we didn’t have during lockdown

From Nathalie Aulner to Everyone: 03:27 PM

We are also using Teams for remote troubleshoot/help and we have started some training

From Claire Brown, BINA to Everyone: 03:27 PM

Prioritising non-COVID-19 user access: Balancing user demand

From Paula Montero Llopis to Everyone: 03:27 PM

The main concern we have about training new users is damage to the lenses mainly. We are considering having one of the old microscope stands equipped with a lens already damage (I am sure we all have those) to have new users “practice focusing” before getting them on a real microscope. But we are not doing trainings just yet.

From Jacqueline Leung to Everyone: 03:28 PM

I am a team of one. Not open yet except for COVID-19 research, and have a growing queue of people wanting time on the scopes upon return. (They have also all asked for priority...) I will be available to help (virtually) during normal business hours but after hours and weekends will definitely be limited.

From Chloë van Oostende-Triplet to Everyone: 03:28 PM

Access has been controlled at the building facility, not us.

From Emmanuel Reynaud to Everyone: 03:28 PM

do not want to be blame later down the line!

From Eric Griffis to Everyone: 03:29 PM

I have a user getting critical clinical samples and he's the only one who gets priority.

From Paula Montero Llopis to Everyone: 03:29 PM

I think it can be a discussion between the core director, steering committee and the departments.

From Sushmita Mukherjee to Everyone: 03:29 PM

Agreed

From Graham Wright to Everyone: 03:29 PM

At present we have to keep less than 30% staff (in the facilities and labs) in the building at any one time - so that 30% have good access to instruments (we’re currently in the process of opening)… we’ll see how this pans out

From awheeler to Everyone: 03:29 PM

Nope, we have a triage process for that, our senior management decides who gets in and out. But animal experiemtns where there is a welfare issue take precedence.

From dicianoolivc to Everyone: 03:29 PM

Facility staff are not responsible but I think we should have some say?

From Joe Dragavon to Everyone: 03:29 PM

Like Jacqueline, I’m alone. I made it clear to all levels that the microscopes are first come first served, but I limited reservation time unless requested 48 hours before

From Pablo Ariel to Everyone: 03:29 PM

RE: Poll question 2. I prefer it be the core's decision. Because, if not, what is the alternative? Someone that has no clue imposing rules on the core? I prefer to make the decisions myself. I know my users and can make decisions that will llikely be more fair and more palatable to my users overall.

From Kate Phelps to Everyone: 03:29 PM

We always try to assist people with deadlines if we can without inconveniencing other users

From Jen Adcott to Everyone: 03:30 PM

we don’t prioritise based on work, rather on existing training and expertise by the user. I.e. we don’t try to regulate the science, but can initially only support the experienced microscopists

From Theresa Swayne to Everyone: 03:30 PM

Priority — aside from some SIG users, it’s first come, first served, but if someone has an issue I’ll introduce the users to each other and have them discuss it

From Elke Küster to Everyone: 03:30 PM

Also a team of one. Microscopes have to be booked 24 hours in advance, and I try to solve conflicts

From Bret Judson to Everyone: 03:30 PM

We are first come first served, but users are capped on hours/sessions unless there are gaps in the calendar

From Brian @ Exprodo Software to Everyone: 03:30 PM

Calpendo from Exprodo software can automate providing priority for specific bookers and projects

From Kate Phelps to Everyone: 03:30 PM

For my EM facility we allow rush orders and charge double

From Joe Dragavon to Everyone: 03:31 PM

Kate, that is interesting. Has that always been the rule?

From Christina Baer to Everyone: 03:31 PM

Team of one here too. Luckily we aren't limited on most instruments yet, but I assist where needed. Extra charges for assistance do help sort out those who really need rushed imaging versus those who want it.

From Kate Phelps to Everyone: 03:31 PM

Yes that has been our rule for a number of years

From Theresa Swayne to Everyone: 03:31 PM

“Prime-time” (9-5) hours are capped per user daily and weekly.

From Jenny Schafer to Everyone: 03:31 PM

Same as several above -- first come first served, but we limit time to 2 hour sessions. This isn't that different than "normal" times. Only priority is in terms of extra time for live imaging, and we have to schedule sessions that are greater than 2 hours.

From steve bagley to Everyone: 03:31 PM

for us clinical samples, clinical trials get priority above all else

From Heather to Everyone: 03:32 PM

we are the same as Jen

From Eric Griffis to Everyone: 03:32 PM

For us it's time-sensitive clinical samples.

From Michael Cammer to Everyone: 03:32 PM

The poll is missing "powerful PIs".

From Lucia Pinon to Everyone: 03:32 PM

Just exclude the ones that shout !

From Denise Ramirez to Everyone: 03:32 PM

I think the poll list will cover the vast majority of users to some extent if you stretch some of the definitions

From Kate Phelps to Everyone: 03:32 PM

😁

From Christian Kukat to Everyone: 03:32 PM

Kate, is this OK to charge more, in the regard of treating the users equally?

From Feroz Musthafa to Everyone: 03:32 PM

Could I have a none of the above please?

From Rachael to Everyone: 03:32 PM

We did an application process reviewed by a panel of people across the university

From Pablo Ariel to Everyone: 03:32 PM

Other prioritization criterion: clinical work that affects patient care in the near future.

From VS to Everyone: 03:32 PM

Most of the reasons you listed, but squeaky wheel may be the unlisted reason too

From Joe Dragavon to Everyone: 03:32 PM

I’ve delayed new user trainings until June 22 (4 weeks after opening). That makes prioritization easier

From Sara Cole to Everyone: 03:32 PM

priority by experience at the moment.

From Kate Phelps to Everyone: 03:32 PM

yes, it’s the same hourly rate for the same service.

From Glenn Doherty to Everyone: 03:33 PM

I've been emailing "loyal" users when slots re-open as we try to generate "make-up" revenue, most have taken the available time

From Kate Phelps to Everyone: 03:33 PM

Rush is a service

From Denise Ramirez to Everyone: 03:33 PM

fortunately I have not had any issues with our prioritization situation or lack thereof

From Josh Rappoport to Everyone: 03:33 PM

My understanding is that expedited service is compliant as long as it is available to everyone the same.

From Luis Gutierrez to Everyone: 03:33 PM

Powerful PIs. lol. that is actually a mayor piece of consideration

From Feroz Musthafa to Everyone: 03:33 PM

We have an online booking system which opens 10 days in advance. It is a first come first basis with penalty for cancellations. We haven't had much issues with prioritisation yet.

From nuno moreno to Everyone: 03:33 PM

Only independent users allowed

From Christina Baer to Everyone: 03:33 PM

Yes, I am imaging for new users for the time being. No training happening right now. It's not sustainable long term, but works for now.

From Michelle Itano to Everyone: 03:33 PM

All are first-come first-served (with a current limit of 3 reservations per week), but we allow prioritization of after-hours usage based on staff approval only, and then still mostly based on first-come first-served, but they must use on 'off-hours' and is based on core staff approval that the user can image independently at those times.

From Lisa Cameron to Everyone: 03:33 PM

yes - I do not want to predict when training in person will be ok

From natprunet to Everyone: 03:34 PM

We won’t train new users during this first phase of reopening

From Tomas pais de azevedo to Everyone: 03:34 PM

I would add "live imaging VS fixed samples" to the pool, although I am not sure if I would prioritise it

From Pablo Ariel to Everyone: 03:34 PM

We have said no new trainings until further notice. So, another prioritization we are doing is existing vs new users.

From Kate Phelps to Everyone: 03:34 PM

For the EM facility, we didn’t take new user samples until we had cleared the backlog from before lockdoown

From Alex Di Maio to Everyone: 03:34 PM

We (UoBirmingham) have done the same. Selecting "SuperUsers" based on experience. However, there is flexibility based on other priorizations set by the School.

From Jenny Schafer to Everyone: 03:34 PM

Same. No new trainings in Phase 1. We might be moving to Phase 2 next week (50% occupancy), but we are THINKING about how to do trainings. So far, users are understanding, but I have a list of users waiting on training.

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:35 PM

Because there’s usually other students that can finish the PDF work ;-)

From Elke Küster to Everyone: 03:35 PM

No new trainings until further notice.

From Lucia Pinon to Everyone: 03:35 PM

Final year PhD students are desperate to finalize their work and panicking about the restrictions

From Darren Robinson to Everyone: 03:35 PM

only trained users will be permitted access in Sheffield. Untrained users will need to rely on trained members from their group or a member of the facility staff to do their imaging for them.

From Michael Cammer to Everyone: 03:36 PM

Confirming that we are not committing to any new user training "until further notice" but happy to image for people in assisted mode, including with sharing screen, speaker phone, and dumping data to shared server as we work.

From Joe Dragavon to Everyone: 03:36 PM

I think there’s a chance grad students are better off staying in grad school for a few months longer. Let the economy restart…

From Alice Liang to Everyone: 03:36 PM

Depending on what kind of animal work. If it took long time to be prepared, we definitely take it as top priority

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:36 PM

Because then they have to sacrifice animals because they will be too old… The animal care facility struggle with this problem !

From Chris Wood to Everyone: 03:36 PM

I don't think you can penalise groups for the samples they work with. More categories, more work. Just #s 1 and 3 for us.

From Thomas Stroh to Everyone: 03:37 PM

I guess the key is to make clear that we remain flexible even with all kinds of rules, to accommodate urgent experiments, for instance with animals.

From Heather to Everyone: 03:37 PM

Per individual & per lab. But I’m small, so I can manually check each week

From Graham Wright to Everyone: 03:37 PM

There are standard limits per person per week (times dependent on instrument). We won’t change this post-COVID

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:37 PM

Limit per individual. On a same lab, there could be really different project than still need priority

From Emmanuel Reynaud to Everyone: 03:37 PM

depending on technology long time lapse over 5 days in light sheet for example

From Jenny Schafer to Everyone: 03:37 PM

Slightly more limited than before -- still 2 hour blocks, but now have 30 minutes in between and not doing 24/7 yet. Currently 8AM-8PM. Likely to add weekends soon.

From Sushmita Mukherjee to Everyone: 03:37 PM

We allow two 3 hour slots per user during weekday work hours

From Pablo Ariel to Everyone: 03:37 PM

A reasonable limit when training restarts: training only one person per lab, at least at the beginning. That can be the designated imager per lab, at least for a few months.

From Elke Küster to Everyone: 03:37 PM

Limit per individual

From Feroz Musthafa to Everyone: 03:37 PM

Our limits are per individual and the limits are more stringent than before

From Sara Cole to Everyone: 03:37 PM

per individual - will impose limits when demand requires it

From Theresa Swayne to Everyone: 03:37 PM

Agree with Thomas Stroh — we try to work with users with sensitive samples

From natprunet to Everyone: 03:37 PM

We limit to 3 sessions a week, 3h hour max each per user

From Kate Phelps to Everyone: 03:37 PM

We usually limit hours per week per individual but we have reduced those hours as we reopen partially.

From Graham Wright to Everyone: 03:37 PM

There’ll be less time available though with 30min buffer between bookings

From Lisa Cameron to Everyone: 03:37 PM

I haven't had any access issues or complaints, but this is reminding me that I should think about it when more and more people want to use the microscopes

From Paula Montero Llopis to Everyone: 03:37 PM

We do impose limits per individual during peak hours, but we are currently change what “peak hours” are to ensure the different shifts people are have equal opportunity

From Jessica Back to Everyone: 03:37 PM

We limit one person per appointment. It's up to the lab/PI to decide how that works. University is limiting research staff by department, building, and lab to 25% for phase 1.

From Emmanuel Reynaud to Everyone: 03:38 PM

lab = technology type so easier but problem with large timelapse

From natprunet to Everyone: 03:38 PM

15 min buffer between bookings

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:38 PM

People have to include a 30min booking time for decontamination between users but this is their responsability

From Nadia Halidi to Everyone: 03:38 PM

I would be really interested in long-term imaging when the user is not at the microscope during the entire time. What do people mange that if you have to restrict occupancy levels in the room.

From Claire Brown, BINA to Everyone: 03:38 PM

CURRENT QUESTION: If limits are imposed, should they be:

• Per individual?

• Per lab?

• Are you imposing more stringent limits than before?

• What other ways are there to control high demand for limited equipment access?

From Michael Cammer to Everyone: 03:38 PM

Our institution has implied that longitudinal animal studies get priority.

From chris Thrasivoulou to Everyone: 03:38 PM

Limit per individual.

From Michelle Itano to Everyone: 03:38 PM

We have much more stringent rules for booking now. Only a shift per instrument in the AM and then in the PM. Limits of one reservation per day, and three per week. No limit per lab. We surveyed users before setting new policies, and that has given us more support in changing policies.

From Nicola Lawrence to Everyone: 03:38 PM

We normally limit bookings per individual and occasionally have to limit bookings per lab if an instrument is in very high demand. We need to decide if we impose new limits now.

From Thomas Stroh to Everyone: 03:38 PM

I'm imposing a 3 hour minimum in my update too, for the same reasons as you, Alison.

From Claire Brown, BINA to Everyone: 03:38 PM

I'm putting the questions in the chat so people can follow. We can share the powerpoint slides too.

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:38 PM

+ for long time booking (more than 3hrs) they have to take pause (15min) to renew air in the room (they have to quit the room with no acquisition)

From Michaela to Everyone: 03:39 PM

I will probably only limit per individual since I have several instruments in one room and if only 1 person is allowed in the room, the time needs to be split - will introduce minimum time as well to exclude people coming in for ‘screening’

From Feroz Musthafa to Everyone: 03:39 PM

We actually have a 3 hour maximum to allow more people to access the microscopes

From Thomas Stroh to Everyone: 03:39 PM

Booking limit per person and per lab.

From Nancy Ford to Everyone: 03:39 PM

I will limit each person to access 2 days per week (reduces their trips to campus)

From Jessica Back to Everyone: 03:39 PM

All bookings must be approved by core staff. Doing this allows our staff to make sure that appointment times are appropriate.

From Eric Griffis to Everyone: 03:39 PM

We're moving more to unsupervised automated imaging overnight to clear some of the backlog.

From VS to Everyone: 03:39 PM

We are doing 3h/Per lab if the demand is overwhelming but if under-capacity we will remove constraints. We use booking calendar rules.

From Kate Phelps to Everyone: 03:39 PM

Current limit is 2 hr per day and 4 hr per week max per user

From Nathalie Aulner to Everyone: 03:40 PM

here at Pasteur the labs are at 55% and the facility is alreay above 80% capacity

From Claire Brown, BINA to Everyone: 03:40 PM

CURRENT TOPIC: Managing user expectations

From Peter O'Toole to Everyone: 03:40 PM

@nathalie - that is where I can see York tending towards. May user waiting with samples and need results fast

From Pia Svendsen to Everyone: 03:40 PM

emails communication; must book online and note online when done; no time over run

From Cedric Espenel’s iPhone to Everyone: 03:40 PM

We are using SLACK

From Claire Brown, BINA to Everyone: 03:41 PM

CURRENT QUESTION: Communication of new rules, Keeping users informed, Costs and chargebacks

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:41 PM

I blocked all card access and users have to e-mail me to access. Then send them the new SOPs and give them back access.

From Jessica Back to Everyone: 03:41 PM

Rule I learned early in my core career -- don't immediately reply to user emails. This way they won't expect an immediate response all the time!

From Emmanuel Reynaud to Everyone: 03:41 PM

QR codes at the entrance of the room and log in at the computer (timed) we can also trace the card access log

From Caterina to Everyone: 03:41 PM

We have a pop up each time someone books equipment that links to the safety training video. We also have them acknowledge that they will abide by the rules.

From Nathalie Aulner to Everyone: 03:41 PM

@Peter : totally

From Tomas pais de azevedo to Everyone: 03:41 PM

We use Agendo, which takes care of booking, communication and all other necessities

From Pablo Ariel to Everyone: 03:41 PM

Re: new rules. All users to sign a code of conduct for using the lab that sets expectations clearly, and the consequences of non-compliance. This was communicated via email and non-compliance has not been an issue.

From Richard Cole to Everyone: 03:41 PM

slack

From Theresa Swayne to Everyone: 03:41 PM

Communicating rules — redundancy, redundancy. Policies and contacts posted on iLab, doors, 1 mass email to users on re-opening, website, and personally emailing each user before they resume use.

From Heather to Everyone: 03:41 PM

QR codes are interesting

From natprunet to Everyone: 03:41 PM

Instructions emailed. Every booking has to be approved. User must book 12h in advance

From Nathalie Aulner to Everyone: 03:41 PM

we aso have a message when people book

From Michelle Itano- Univ. of North Carolina, USA to Everyone: 03:41 PM

We have posted signs with a GoogleDoc for users to provide anonymous feedback at anytime if they have concerns or questions. They can also use it for reporting issues. Users are mostly using email, however.

From Graham Wright to Everyone: 03:41 PM

Bookings requiring verification by staff is being discussed

From Paula Montero Llopis to Everyone: 03:42 PM

We are hoping to assist our users remotely through remote access connection and webcams on gooseneck stands to have a better view of the system.

From Michaela to Everyone: 03:42 PM

I will resume regular work once the users are back. I will implement 24hr advance booking

From Kate Phelps to Everyone: 03:42 PM

Mass email, postings on signup pages, signs on doors to microscope rooms

From Eric Griffis to Everyone: 03:42 PM

We've changed our booking protocol so that I have to approve every booking. This enforces gaps and I can budget my time.

From Luis Gutierrez to Everyone: 03:42 PM

how do use use the QR codes?

From Jessica Back to Everyone: 03:42 PM

We have 24 hour in advance rule. Staff are working from home unless there are people on instruments. For our satellite instruments that are all user-run we have key card access.

From Claire Brown, BINA to Everyone: 03:42 PM

We are doing zoom training sessions before letting people in again. we discuss new protocols and also try to manage expectations. letting people know staff are not on campus and also have young kids at home.

From awheeler to Everyone: 03:42 PM

Yes we will have a 24h in advance rules, we will also get rid of rules for cancellation. We will have 1 staff member in per day on a rota. When we allowed in.

From chris Thrasivoulou to Everyone: 03:42 PM

We will have at leat staff member in the office during normal working hours. People should book at least 24hrs in advance. Phone/remote assistance where necessary.

From Chris Wood to Everyone: 03:43 PM

24 hours in advance is our default anyway. I would get all new measures/rules codified, written down and signed off by whichever oversight committee is in charge of cores. That way you depersonalise it and get institutional backup.

From Nathalie Aulner to Everyone: 03:43 PM

here PIs are counted in the number of FTEs allowed on the campus --> they are staying home

From Pablo Ariel to Everyone: 03:43 PM

For senior people looking over shoulders, we have "socially distant" two-monitor setups on some scopes where the person imaging may need feedback from someone more senior or knowledgeable about the sample, but not the microscope.

From Feroz Musthafa to Everyone: 03:44 PM

We do not allow anyone but the user who has booked. No exceptions. That includes the PI

From Darren Robinson to Everyone: 03:44 PM

We will only be open during normal working hours for the first two weeks. After that users will need to submit a request to work out of hours and these will be appraised by our management committee.

From Graham Wright to Everyone: 03:44 PM

What are people’s favoured Remote Desktop software solutions?

From Joe Dragavon to Everyone: 03:44 PM

Institutional back-up is important. That way you can send troublesome PIs higher up

From Kate Phelps to Everyone: 03:44 PM

TeamViewer

From Claire Brown, BINA to Everyone: 03:44 PM

We are only allowing one person per room.

From Joe Dragavon to Everyone: 03:44 PM

Splashtop works great and is cheaper than TeamViewer

From Michael Cammer to Everyone: 03:44 PM

We have a problem, which isn't new as I asked iLab about this back in 2017, that emails only go to registered users, not to their PIs. Because of the way iLab exports data, we cannot get the PIs this way and extract the data. This is a problem for getting compliance and for communication.

From steve bagley to Everyone: 03:44 PM

we also only allowing one person per imaging lab

From Jacqueline Leung to Everyone: 03:44 PM

Also only allowing one person per room here since the LM lab is an open space. Already meeting resistance to this.

From Svetlana Mazel to Everyone: 03:44 PM

Radmin works well with restricted Ethernet

From Christina Baer to Everyone: 03:44 PM

Yes, we have installed cameras in all rooms and have desktop sharing. Only one person per room, no exceptions. I had to ask a user to exit while I was imaging yesterday, but most are following the rules.

From Yurong Gao to Everyone: 03:44 PM

We have strict written policies which include one person in the room all the time. All users need to sign and acknowledge the policies before first time use. Anyone who doesn’t follow the policies will be banned.

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:44 PM

Zoom is pretty cool cause you take the control of the mouse remotely and show users how to solve basic problems on the software

From Rebecca Saleeb to Everyone: 03:45 PM

We’re using remote desktops but our institute has banned mobiles in all labs, which poses a challenge to remote support…

From Kate Phelps to Everyone: 03:45 PM

TeamViewer for remote assistance. Zoom for sharing imaging sessions with users and PIs

From Emmanuel Reynaud to Everyone: 03:45 PM

PI breaking the rules can be kick out of the institute until end of phase 4 if you prove it!

From Graham Wright to Everyone: 03:45 PM

New policies and instructions have had to be acknowledged in the booking system by returning users before booking

From Nathalie Aulner to Everyone: 03:45 PM

I g=aree with Mickael, information and emails are goign mostly only to the users not their PIs

From Christina Baer to Everyone: 03:45 PM

Splashtop is working really well for us with tech support via chat and remote control for user assistance

From nuno moreno to Everyone: 03:46 PM

We use whereby.com as it does not need any installation, only needing a browsers

From Joe Dragavon to Everyone: 03:46 PM

I email the PIs directly

From Paula Montero Llopis to Everyone: 03:46 PM

Interesting, we have very few PIs coming into the microscope rooms to see progress

From Bojana Gligorijevic to Everyone: 03:46 PM

we’re recording training sessions on gopro and software support is via zoom

From steve bagley to Everyone: 03:46 PM

We have guidelines on PPMS, all have to be electronically signed. Max occupancy in each room, next to each instrument cleaning instructions, copy of the guidelines, sign in/out sheet to verify they have cleaned the instrument

From Shiva Bhuvanendran to Everyone: 03:46 PM

All our users have to go through a retraining on core policies and regulations before we allow them back in a phased manner

From Alex Laude to Everyone: 03:46 PM

Remote Desktop and TeamViewer for us supplemented by video tutorials. Support requests via single email address. I’ve commandeered a large local seminar room with display for one on one support conversations if they are absolutely required.

From Theresa Swayne to Everyone: 03:46 PM

I’m concerned about users spilling over into the gap time, and also about just checking in to see how things are going. I’m thinking that calling them will be seen as intrusive. But we can’t have a camera going all the time for security/HR reasons.

From Pablo Ariel to Everyone: 03:46 PM

RE: zoom assistance, one problem: we have several computers running Win7 where we cannot zoom in to the computer directly to control the software. We work around this with cell phone zoom and camera to walk people through problems.

From Thomas Stroh to Everyone: 03:47 PM

Peter, I'm the monitor here too. That goes without saying.

From Christina Baer to Everyone: 03:47 PM

We are using Splashtop on Windows 7 computers

From Theresa Swayne to Everyone: 03:47 PM

Great idea about the no-fee cancellation for illness

From Graham Wright to Everyone: 03:47 PM

Has everyone got webcams and microphones at their microscope computers?

From Claire Brown, BINA to Everyone: 03:47 PM

We contacted our IT and we were able to get extended support for windows 7 for free.

From Eric Griffis to Everyone: 03:47 PM

We have to go through a symptom check everyday just to go in to work.

From steve bagley to Everyone: 03:47 PM

we can do remote with team viewer on win7 PCs

From Thomas Stroh to Everyone: 03:47 PM

@ Windows 7. One can purchase extended service for them and that should enable you to link to the web with them.

From Heather to Everyone: 03:48 PM

Graham- just ordered them

From Peter O'Toole to Everyone: 03:48 PM

@Thomas - good to hear, I wonder how many have been delegated formal responsibility to ensure that capacity is not over reached

From Darran to Everyone: 03:48 PM

We have webcams on order... supply problems are an issue

From Joe Dragavon to Everyone: 03:48 PM

My webcams just came in

:)

From Elke Küster to Everyone: 03:48 PM

Webcams on order, but not for each system

From Pablo Ariel to Everyone: 03:48 PM

Claire: great idea, thanks for the reminder.

From Christina Baer to Everyone: 03:48 PM

We're using Ethernet security cameras instead of webcams due to supply issues

From Tomas pais de azevedo to Everyone: 03:48 PM

Besides using Agendo for communication of rules to users and bookings, we have asked the University's computer department to help us with remote access, since some of the computers are Windows XP.

From Richard Cole to Everyone: 03:48 PM

Newegg has them in stock

From Rebecca Saleeb to Everyone: 03:48 PM

We have an intermediate PC connecting to the windows7 clan. I can remotely connect to the intermediate computer using AnyDesk and then connect to the windows7 computers over the network (we’re using UltraVNC)

From Heather to Everyone: 03:49 PM

“vlogging cams” work in place of ones called webcams

From Paula Montero Llopis to Everyone: 03:49 PM

We tested a few. W\e have one that is a home monitor and it’s very convenient. It’s access through an app and we can remotely move the camera to get a better view

From Pablo Ariel to Everyone: 03:49 PM

Do people find that cell phone cameras are not good enough?

From Joe Dragavon to Everyone: 03:49 PM

I ordered mine from Newegg as well

From Elke Küster to Everyone: 03:49 PM

I like a free-standing "document camera", Hue HD Pro, that I like

From Paula Montero Llopis to Everyone: 03:49 PM

The phone cameras are good, but cellphones could pose a risk

From steve bagley to Everyone: 03:50 PM

Cellphone for us is an issue .. we’ve banned phones from labs

From Emmanuel Reynaud to Everyone: 03:50 PM

raspberryPi and Arduino so you can even do more stuff like checking on the eyepiece

From Marco Marcello (University of Liverpool) to Everyone: 03:50 PM

a poll about banning phones would be great :)

From Joanne Marrison to Everyone: 03:50 PM

we have just purchase 10 of these arrived in 2 dyas!

From Heather to Everyone: 03:50 PM

https://www.amazon.com/Camcorder-Digital-Vlogging-YouTube-Degrees/dp/B082NWPQ6P/ref=sr\_1\_22\_sspa?crid=1HA1WQ7WXO3PV&dchild=1&keywords=vlogging+camera+for+youtube&qid=1591800596&sprefix=blogging%2Caps%2C166&sr=8-22-spons&psc=1&spLa=ZW5jcnlwdGVkUXVhbGlmaWVyPUEySk8yNk9DQ1dWRENOJmVuY3J5cHRlZElkPUEwNTY0NjQ2MVAxWU0wVUI5RFMzNCZlbmNyeXB0ZWRBZElkPUEwODk4MjQ2MjQ0T1ZURTlSUU4wRyZ3aWRnZXROYW1lPXNwX2J0ZiZhY3Rpb249Y2xpY2tSZWRpcmVjdCZkb05vdExvZ0NsaWNrPXRydWU=

From Christina Baer to Everyone: 03:50 PM

we are installing 12 of these: https://amcrest.com/amcrest-1080p-poe-video-security-ip-camera-pt-778.html

From Andreas Bruckbauer to Everyone: 03:50 PM

User's phones run out of batterie

From Theresa Swayne to Everyone: 03:50 PM

Cell phone cameras are ok for now, but awkward. We could not get permission to connect baby cams or similar to our network. Security and IT were aghast at our idea.

From Marco Marcello (University of Liverpool) to Everyone: 03:50 PM

Agree

From Heather to Everyone: 03:50 PM

we are using these

From Michael Cammer to Everyone: 03:50 PM

There are people who would comply with a phone ban? You must be kidding me.

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:50 PM

I didn’t ban cell phones cause they are really useful for users to contact me. I ask users to decontaminate their cell phones when enter and exit

From Kate Phelps to Everyone: 03:50 PM

Good luck separating people from their phones. Lol

From Joanne Marrison to Everyone: 03:50 PM

https://www.scan.co.uk/products/canyon-cns-cwc5-webcam-1920x1080-30fps-65-horizontal-viewing-angle-auto-focus-noise-cancelling-micro

From Paula Montero Llopis to Everyone: 03:50 PM

Could we use ziplock bags to put the cellphones in? So that they can easily wipes clean with ethanol

From VS to Everyone: 03:51 PM

https://www.amazon.ca/dp/B075N1BYWB?tag=georiot-ca-default-20&th=1&psc=1&ascsubtag=trd-1112447763473253900-20

From steve bagley to Everyone: 03:51 PM

cell phones were seen a source of contamination, so banned for the labs

From Darran to Everyone: 03:51 PM

We are running largely as usual, but 1 person per machine. No coming and going. Labcoats and gloves plus clingfilm, but otherwise, fairly much as per usual other than that. Remote support available through teams, we now have a core imaging call centre in our office. However, both of us are quite comfortable with face to face contact.

From Amy Replogle to Everyone: 03:51 PM

My microscopes are all in a basement with no cell phone service anyway and my computers are running very old software (XP and Vista) so I'm not sure how I can facilitate remote help.

From Luis Gutierrez to Everyone: 03:51 PM

phones can be really easily wiped before the session tbf

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:51 PM

yes, cell phone in ziplock or with plastic wrap

From Feroz Musthafa to Everyone: 03:51 PM

Our basement has zero cell signal, so not much of an issue

From Christian Kukat to Everyone: 03:51 PM

We ask the users to bring their laptops and then connect via video chat software.

From Chloë van Oostende-Triplet to Everyone: 03:52 PM

We like cell phone to communicate with our users through TEAMS

Our workstations do not have microphone or speakers

From Nathalie Aulner to Everyone: 03:52 PM

we had exaclty the same complains

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:52 PM

@Chloe yes. the same

From Chris Wood to Everyone: 03:52 PM

Phones are electronic pacifiers/dummies. Take away the phones, users start "exploring" the facility pcs.

From Richard Cole to Everyone: 03:52 PM

Leica, Hyd detectors

From steve bagley to Everyone: 03:52 PM

Absolutely do on external Leica detectors ;)

From Caterina to Everyone: 03:52 PM

no one will follow the no cell phone rule, so better to have cleaning supplies on hand

From nuno moreno to Everyone: 03:52 PM

Yes, with the hybrid detectors it does

From Christian Kukat to Everyone: 03:52 PM

Leica HyDs can have issue with mobile phones.

From Chloë van Oostende-Triplet to Everyone: 03:52 PM

Leica confocal are still very sensitive about these wavelengths

From Michael Cammer to Everyone: 03:53 PM

If you have good wireless, where there is no cell phone service, why not use WhatsApp or other similar apps? And if you don't have good wireless, recommend demanding it from your IT dept.

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 03:53 PM

Wow ! That explain a lot !! >< ;-)

From Luis Gutierrez to Everyone: 03:53 PM

we don't have mobile signal in the basement but we have wifi. our users have constantly contacted us with any issues using their phones

From Kate Phelps to Everyone: 03:53 PM

Some management software allows you to cut them off if they over run. We are not doing that however.

From Gaurav Joshi to Everyone: 03:54 PM

Make it mandatory for users to wipe their cell phones with sanitizing wipes

From steve bagley to Everyone: 03:54 PM

As we banned phones for contamination we are looking into lone working alarms

From Kate Phelps to Everyone: 03:54 PM

What about UV phone sanitizers? Do they work. How long do they take?

From Eric Griffis to Everyone: 03:54 PM

Surface contamination transmission is likely not that important a route.

From Feroz Musthafa to Everyone: 03:54 PM

We don't allow overruns and they are penalised if they do

From natprunet to Everyone: 03:54 PM

We can just ask users to wipe their phone like the rest of the equipment

From Alex Laude to Everyone: 03:54 PM

Question: How long should the buffer time be and what is the science behind the value?

From Jessica Back to Everyone: 03:54 PM

We have always had minimum booking times but we have also been willing to adjust if necessary. Because we track actual, booked, and billed time we can see average \*actual\* usage and adjust the minimum if needed. This is not specific to post-COVID but having a process for change helps manage user expectations.

From Claire Brown, BINA to Everyone: 03:54 PM

TECHNOBITES

From Svetlana Mazel to Everyone: 03:54 PM

Request users to put cell phone into the new sandwich zip-bags for containment when they enter the Resource Center

From Joe Dragavon to Everyone: 03:54 PM

Alex Laude: we do 30 minutes, but it depends on your air exchange rate

From Lucia Pinon to Everyone: 03:55 PM

I did include in the new measures that mobile phones should be cleaned with 70%ETOH

From Kate Phelps to Everyone: 03:55 PM

I like the baggie idea

From Lisa Cameron to Everyone: 03:55 PM

We should address Alex Laude's question - how long a buffer?

From Joe Dragavon to Everyone: 03:55 PM

Air exchange rates:

https://www.cdc.gov/infectioncontrol/guidelines/environmental/appendix/air.html#tableb1

From Jonathan Howe to Everyone: 03:55 PM

We are using Windows Remote Assistance on our Windows 7 PCs.

From Claire Brown, BINA to Everyone: 03:55 PM

@ lisa we will discuss that in part 3

From Alex Sossick to Everyone: 03:55 PM

We looked at having 7 air changes in a room for the buffer time

From Lisa Cameron to Everyone: 03:56 PM

There is a CDC recommendation states that it takes 69min to clear a room that has COVID19 with 6 exchanges per hour

From Shiva Bhuvanendran to Everyone: 03:56 PM

We have removed per day time limit on booking. The goal is to minimize the number of times a user has to come to the core and maximize the output from each session.

From Peter O'Toole to Everyone: 03:56 PM

@Alex Laude - I am not convinced by any of the science behind buffer times, but at a minimum, for user confidence, it is not a bad thing. We have 10 minutes as a Dept, but 15 in the Facility for booking sheet convenience!

From Claire Brown, BINA to Everyone: 03:57 PM

We will have a poll question about buffer times in part 3.

From Chloë van Oostende-Triplet to Everyone: 03:58 PM

Some studies show that surface contamination is NOT the main source of contamination, but rather when we speak to each others

From Lisa Cameron to Everyone: 03:58 PM

I've been told that touchpoints are less likely to be transmission sites (by institutional MDs), so I think air exchange is main point

From Chloë van Oostende-Triplet to Everyone: 03:58 PM

So maybe all this fear about cell phone might be overkill

From Emmanuel Reynaud to Everyone: 03:58 PM

Does anybody monitor the log in time into the facility and the actual real time on the machine and lag time...

From Denise Ramirez to Everyone: 03:58 PM

Does anyone know if one can enforce the gap between sessions in iLab? I am trying to do 15min gap but relying on users to set it up is not working well

From natprunet to Everyone: 03:59 PM

Our booking system automatically enforces a 15 gap between bookings

From Luis Gutierrez to Everyone: 03:59 PM

@emmanuel we can do that live in the PPMS system

From Nathalie Aulner to Everyone: 04:00 PM

we had implemented succesfully a lot of specific rules with PPMS

From natprunet to Everyone: 04:00 PM

We use PPMS as well

From Kevin Mackenzie to Everyone: 04:00 PM

@Emmanuel We have a script that records the login and log of time for each networked computer and can easily view this remotely.

From Shiva Bhuvanendran to Everyone: 04:00 PM

FOM- the Facility Online Management platform- that we are currently using allows each user to see if a system is 'available, 'busy', etc. They can also see when a previous session ended.

From Steve Ogg to Everyone: 04:00 PM

@Denise - I’ve been told by crossLabs that it’s currently not possible, but they’re thinking about implementing this feature.

From Denise Ramirez to Everyone: 04:01 PM

OK thanks. that was my impression as well but wondered if anyone had heard otherwise.

From Brian @ Exprodo Software to Everyone: 04:01 PM

@Denise - we can do that in Calpendo

From Denise Ramirez to Everyone: 04:01 PM

appreciate the info on other core mgt systems but I'm too invested in iLab at this point ;)

From Brian @ Exprodo Software to Everyone: 04:03 PM

@Denise - totally understand! :-D

From Leonor Heleno Wielgosz @Stratocore to Everyone: 04:06 PM

Thank you all for listening, if anyone has questions feel free to contact me about PPMS at lhw@stratocore.com

From Elke Küster to Everyone: 04:07 PM

In-house solution here. We reorganized calendars by room rather than instrument type to allow users to stick to occupancy limits.

From Jingsong to Everyone: 04:07 PM

We use Calpendo.

From Claire Brown, BINA to Everyone: 04:07 PM

QUESTION: Facility management software to regulate user access. what other features do we need?

From Denise Ramirez to Everyone: 04:07 PM

I have 2 systems that sit next to each other in the same room, I manually blocked their schedules on alternating days to enforce 1 person in that room at a time

From Kate Phelps to Everyone: 04:07 PM

Yes kudos to Stratocore for rapid responses to customer requests

From Steve Ogg to Everyone: 04:07 PM

Linked calendars in iLabs to book all the microscopes in 1 room so that only one user per room.

From natprunet to Everyone: 04:07 PM

@Elke we ask users to book the room first before they can book a scope

From steve bagley to Everyone: 04:07 PM

rather than instruments we now book spaces. This means we can limit numbers and obey max occupancy levels in labs

From Theresa Swayne to Everyone: 04:07 PM

With the exception of the time gap, we’ve been able to do whatever we needed with iLab

From Claire Mitchell to Everyone: 04:07 PM

Open source Booked Scheduler has a new "social distancing" update

From Brian @ Exprodo Software to Everyone: 04:07 PM

We've used our existing rules and automation to be able to handle a wide range of social distancing requirements.

From Chloë van Oostende-Triplet to Everyone: 04:08 PM

We pair equipment that are too closed to each others

From chris Thrasivoulou to Everyone: 04:08 PM

In house system that needs adapting to introduce delays between bookings

From Kate Phelps to Everyone: 04:09 PM

Limitations by room and enforced buffer between sessions

From steve bagley to Everyone: 04:09 PM

Using PPMS we book the space, then using tick boxes they can say which instrument. This can be used for differential charges

From Xiang Wang to Everyone: 04:09 PM

We have homemade booking system and maintained by IT person. It's very convenient to add or remove actions via this software. Very special but we are happy to this.

From Christian Young to Everyone: 04:09 PM

Users are now booking rooms as oppose to booking individual instruments.

From Nathalie Aulner to Everyone: 04:09 PM

we do the same as Alison

From Pablo Ariel to Everyone: 04:09 PM

We use iLab. Unfortunately, it has never been particularly flexible and that is true now as well. Changing software is out of the question due to the University-level investment and integration with billing system. We have a few hacks to chain systems together; nothing particularly elegant. Contact me directly later if you are interested. Not interested in making this a gripe session about software XYZ.

From Graham Wright to Everyone: 04:10 PM

Has anyone considered replacing curtains with perspex/more solid temp walls to separate neighbouring scope (for those who don’t already have walls)?

From Denise Ramirez to Everyone: 04:10 PM

I am looking into a divider between my two adjacent systems that are heavily used

From Joe Dragavon to Everyone: 04:11 PM

Aleson, Alex: A feature like that would greatly help with statistics

From steve bagley to Everyone: 04:11 PM

Alex: at the moment (PPMS) they book for when they are in the room, then a sprite booking for when they are not. States would make it easier

From Sebastian Munck to Everyone: 04:11 PM

we have something like this implemented for screening microscopes

From Ki to Everyone: 04:11 PM

yea, we're implementing the two stage booking in our multimicroscope timelapse room. We basically added the room to the booking calendar and told people to book the room for their set up and take down time

From Elango from Idea Elan to Everyone: 04:11 PM

Hello All, Thanks for listening to my talk on Infinity Core management software. If you have any questions, please contact me Elango@IdeaElan.com

From Brian @ Exprodo Software to Everyone: 04:11 PM

In answer to Alex's question we can do that using our workflows and rules in Calpendo to allow users to book intermediate time alongside another booking.

From DeLaine Larsen to Everyone: 04:11 PM

In iLabs we have linked calendars to a room/area so that only 1 microscope in the room can be booked. It was easy to set up.

From Nathalie Aulner to Everyone: 04:11 PM

@Denise : our workshop at the Institute can provide plexilglass panels - we are looking into that

From VS to Everyone: 04:11 PM

We have used our system to create restricted booking, have booking gaps, etc. (seem standard for core management database systems). Same user can book 2 neighboring systems (like an Analyzer and a scope) if it makes sense for their project but different user cannot book within the same time slot.

From Denise Ramirez to Everyone: 04:12 PM

@Nathalie - yes Plexiglas is what I have in mind. yet to meet with our Physical plant to initiate installation though

From VS to Everyone: 04:12 PM

You can list room as a resource I believe in most of these systems

From Svetlana Mazel to Everyone: 04:12 PM

Stratocore brought in the solution for alias (Instrument + Room) which works perfectly well. Move on to Stratocore!

From Graham Wright to Everyone: 04:12 PM

Does a plexiglass-glad separation suffice, if the aircon is linked anyway…

From nuno moreno to Everyone: 04:13 PM

Agendo as this as well

From Cláudia Faria @Agendo to Everyone: 04:13 PM

Hi everyone! Thanks for listening to my talk about Agendo - I hope it was not too overwhelming, but we were hoping we could share as much as possible with you. Please feel free to contact me if you’d like to learn more: info@agendo.science, and stay safe!

From Alison J. North to Everyone: 04:13 PM

@Graham, there was a lot of discussion of using Plexiglas etc. to separate areas of rooms during the last meeting - maybe check those notes? General concern of mucking up air currents etc.

From Kevin Mackenzie to Everyone: 04:13 PM

We use a separate outlook calendar for each microscope system.

From Nicola Lawrence to Everyone: 04:13 PM

We would like to be able to link specific safety documents to particular types of instruments (rather than just individual instruments).

From Graham Wright to Everyone: 04:13 PM

Thanks alison

From Lisa Cameron to Everyone: 04:13 PM

IF we are going to have breaks between microscope use for awhile, can we get the program packages do this for us?

From Claire Mitchell to Everyone: 04:13 PM

@Seb yes! that's what I was going to suggest

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:13 PM

I check the booking all along the day and if I see too many booking of different instruments, I contact the user. But we just an old booking system not really flexible…

From Brian @ Exprodo Software to Everyone: 04:13 PM

@Nicola - doable in Calpendo

From Chloë van Oostende-Triplet to Everyone: 04:13 PM

I agree with Alex, we that too!

From Denise Ramirez to Everyone: 04:13 PM

@Graham I had the same concern but I don't know how else to move forward except finding another room for one of my systems. These are my main revenue generators and I cant afford limiting availability forever

From Emmanuel Reynaud to Everyone: 04:14 PM

if you have a card key system you can check number of people entering the space and set a limit in number and a warning...like PI sneaking in to check of friends coming to chat over a long experiment

From Caterina to Everyone: 04:14 PM

we book the room area as well, then users need to identify what eq'pt they will use)

From Shiva Bhuvanendran to Everyone: 04:14 PM

FOM allow linking room to microscopes but gap between two users is not automatic.

From Caterina to Everyone: 04:14 PM

analysis workstations remote use only for the time being

From VS to Everyone: 04:14 PM

Exactly as Roland, adding Room as a resource and then you can create booking rule to book room and 1 scope at the same time, charging room to $0

From Brian @ Exprodo Software to Everyone: 04:15 PM

@Lisa Cameron - doable in Calpendo and we can provide different time gaps for different reasons (priority projects)

From Svetlana Mazel to Everyone: 04:15 PM

With Stratocore (PPMS) gaps could be enforced

From Bret Judson to Everyone: 04:15 PM

We use Google Calendars and I check it often and all microscopes linked to my own G account. Also use FOM for the EM facility

From Darran to Everyone: 04:15 PM

All instruments are in separate rooms, or large bays of rooms, facility is card key access only and coming here requires prior booking...

From Nicola Lawrence to Everyone: 04:15 PM

We are using PPMS which allows special environments. We can then link up to three systems in the same room on one booking calendar so people can see which other instrumentation is booked. It does require users to tick the correct box.

From Magdalena Jaklewicz to Everyone: 04:15 PM

QReserve does

From Elango from Idea Elan to Everyone: 04:15 PM

Infinity by Idea Elan already has it

From Christina Baer to Everyone: 04:16 PM

bookedscheduler does

From Alexandre Carisey to Everyone: 04:16 PM

Booked scheduler allows time gaps

From Elke Küster to Everyone: 04:16 PM

For me, pairing instruments was too cumbersome for one room with five microscopes, and it would mess up my usage statistics.

From daj1u06 to Everyone: 04:16 PM

booked scheduler has a buffer option between bookings

From VS to Everyone: 04:16 PM

Calpendo has that-(I am the user)

From Elango from Idea Elan to Everyone: 04:16 PM

We have the COVID -19 module - to limit booking instruments within the room

From Chris Lopes to Everyone: 04:16 PM

iLab can provide time gaps

From Lisa Cameron to Everyone: 04:16 PM

We have old system called LabVantage which is biobanking software; institution is considering new system...

From Denise Ramirez to Everyone: 04:16 PM

@chris - how??

From Clare Steele-King to Everyone: 04:16 PM

If you put all the instruments in one room on as booking option you can prevent two users in a room but doesn't help with the different "states" of instrument use that Alex referred to.

From Brian @ Exprodo Software to Everyone: 04:16 PM

Brian from Exprodo software - Calpendo already has in place limits for numbers of bookings in a room or across facility as well as interval rules.

From Elise to Everyone: 04:16 PM

We have a remote Training "kit" which we supply with new instrument installs and can help customers setup for ZEISS systems which allows remote access, training and support without having a multiple people in front of the instruments. Remote software needs to be installed to help control and multiple users can have views in the case of training. We can help the core managers with what to purchase and how to install. This is for COVID

From Elango from Idea Elan to Everyone: 04:16 PM

Infinity can do this along with some more complex rules

From Theresa Swayne to Everyone: 04:17 PM

@Chris Lopes could you share how you do gaps in iLab? I was told it’s not available. Thanks

From Sushmita Mukherjee to Everyone: 04:17 PM

I thought it is not possible on iLab too

From Denise Ramirez to Everyone: 04:17 PM

Me too

From Jessica Back to Everyone: 04:17 PM

Many booking softwares offer some form of linked calendars. If you are looking for new software be sure to ask specific rules about how this works. Some do it better than others and for some there is additional cost associated with making this work!

From nuno moreno to Everyone: 04:17 PM

Agendo can do restrictions per room and minimum time

From Michelle Itano- Univ. of North Carolina, USA to Everyone: 04:17 PM

Automatic notification of next user when current user logs off the system (with a real-time tracker) might be useful

From daj1u06 to Everyone: 04:17 PM

we will be enforcing 30 mins.

From VS to Everyone: 04:18 PM

30 min gap for our facility

From Brian @ Exprodo Software to Everyone: 04:18 PM

Calpendo has the flexibility to be able to control different numbers of bookings allowed if a facility allows preference for certain studies.

From Michael Zachariadis to Everyone: 04:18 PM

we always have 1h time slots

From Steve Ogg to Everyone: 04:18 PM

@Chris Lopes - I was also told by iLabs that it isn’t possible to automatically add a buffer time. How do you implement this?

From Brian @ Exprodo Software to Everyone: 04:18 PM

Calpendo can also provide minimum time bookings as well as maximum time for a booking.

From Darran to Everyone: 04:18 PM

10 minute buffer zone to reduce crossing in instrument rooms

From Elango from Idea Elan to Everyone: 04:18 PM

Infinity can do limit booking instruments within the room with complex rules based on user roles

From Darran to Everyone: 04:18 PM

PPMS

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:18 PM

How can you be sure that they will respect time gap ? I still have login sheet and I will check at the end of the week who respect the gap or not… But we can not be after the users all the time !

From Chris Wood to Everyone: 04:19 PM

(booking policies/gaps) We'll be moving to a pre-approval system, where all reservations must be screened by staff, to avoid clashes and enforce gaps (30 minute min). We only have two rooms with multiple 'scopes (2 in each), and we've always a operated a policy of 24 hr minimum advanced notice for bookings, so it's a pretty small change.

From Leonor Heleno Wielgosz @Stratocore to Everyone: 04:19 PM

PPMS can distinguish whic is used and charge accordingly

PPMS can distinguish which instrument is used and charge accordingly

From steve bagley to Everyone: 04:19 PM

Having a space booked under PPMS using the special state tick boxes to book which instrument, this permits differential charging

From Nicola Lawrence to Everyone: 04:19 PM

We have a tracker allowing used time to be charged. So on some systems we are asking people only to book time they will be in the room and not the entire time the instruments will be in use. This again is a special environment in PPMS and requires users to tick a box. We will see if it works next week.

From Joseph Mazurkiewicz to Everyone: 04:19 PM

Joe Mazurkiewicz - 30 minute gap between booking.

From Kate Phelps to Everyone: 04:19 PM

Some softwares can be set up to log people off at the end of their scheduled session. We aren’t doing this, but it may help with violoators.

From Laura Munteanu to Everyone: 04:19 PM

in iLab you can link schedules so that when one microcope is booked the other one in the same room is also blocked

From Joe Dragavon to Everyone: 04:19 PM

@Cell Imaging: I’ve created a google form for users to report violations, and then I can reach out to users and remind them of rules

From Joerg Nikolaus to Everyone: 04:19 PM

Do the 15min gap also apply to the staff?

From Paula Montero Llopis to Everyone: 04:19 PM

If you have the Real time tracker from PPMS you can know if people are consistently not respecting the buffer time

From Erika Wee to Everyone: 04:19 PM

iLab has the function to link two instruments, that you can only book one or the other.

From Joe Dragavon to Everyone: 04:19 PM

Yes

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:20 PM

@ Joe, yes ! Good idea !

From vera desmarais to Everyone: 04:20 PM

We feel that we are not the police. We have our recommendations with time gaps and cleaning protocols, but in the end our users are adults and will do what they do and if not in our facility then they will disobey rules in their own lab or all around campus, so we try to be in alignment with overall College policy but don’t go beyond that.

From Brian @ Exprodo Software to Everyone: 04:20 PM

Calpendo has linked bookings in order to block rooms if required. If a booking for a specific type of study is made, this could also lock down other specified resources.

From Lisa Cameron to Everyone: 04:20 PM

Institution has anonymous reporting of violations - we haven't done for just our facility

From Kevin Mackenzie to Everyone: 04:20 PM

What are the costs of these software packages? Is it a one off payment or annual fee?

From VS to Everyone: 04:20 PM

Yes, we have also done that and it is possible

From Kate Phelps to Everyone: 04:20 PM

I just look for violations using the tracker to see actual usage. Possible in PPMS and probably also in other softwares.

From Chloë van Oostende-Triplet to Everyone: 04:20 PM

@Cell Imaging Facility\_CRCHUM: if you have your software manger

From Leonor Heleno Wielgosz @Stratocore to Everyone: 04:20 PM

@ joerg In PPMS it does, but it not mandatory for staff

From Michael Cammer to Everyone: 04:21 PM

Our institution told us that reporting a violation is anonymous. However, someone in compliance pointed out (pre-covid) that the nature of the violation you report is likely to make identification of the repoerter likely.

From Luis Gutierrez to Everyone: 04:21 PM

well you can use the real time tracker in ppms, but it depends if the user logs off before or after cleaning too

From Joerg Nikolaus to Everyone: 04:21 PM

thanks peter

From Chloë van Oostende-Triplet to Everyone: 04:21 PM

@Cell Imaging Facility\_CRCHUM: if you have your software manager that blocks staring the computer, you can reinforce the gap

starting\*

From Lucia Pinon to Everyone: 04:22 PM

Are you leaving gaps even if masks are worn all the time?

From steve bagley to Everyone: 04:22 PM

Cleaning down takes time to be effective so we are also giving a 15 minute gap

From Paula Montero Llopis to Everyone: 04:22 PM

yes

From Joe Dragavon to Everyone: 04:22 PM

@Lucia: yes

From Nathalie Aulner to Everyone: 04:22 PM

We have already too mnay users to be able to wait 15 minutes before entering the room : we are very strict on using appropriate PPEs

From Budi Utama to Everyone: 04:22 PM

Rice University has been using FOM system (Facility Online Management) for several years which allow min/max using time, gap time, max number of users per room, blocking certain users, generate billings etc. Users must logon to start the session and logoff from software to conclude. Individual instrument is online controlled with a control box.

From VS to Everyone: 04:22 PM

We have also added multiple resource booking rules and time gaps will see how it will play out when users start using it as we still are few weeks away from starting lab activities.

From Cláudia Faria @Agendo to Everyone: 04:22 PM

Agendo has calendar profiles to allow the visualisation of several resources in a single display. This profile can be, for example, a room containing instruments. Furthermore, there is the possibility to allow only a certain amount of simultaneous bookings at once in a calendar profile, thus restricting the number of users in that room, and also do restrictions per room and minimum time, even prioritise some reservations.

From Joerg Nikolaus to Everyone: 04:22 PM

mask are mandatory in the core

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:22 PM

@Chloë… no.. unfortunately… but will see for a solution in that sens.

From Michael Cammer to Everyone: 04:22 PM

I assume the main justification for pauses between appointments is for air flow. Every room has unique air flow, so cannot give a general answer regarding flush time. And if you're really concerned, consider that every building has different system regarding how much air is recycled and how much is fresh, so how fresh the "fresh" air is unknown too!

From Svetlana Mazel to Everyone: 04:23 PM

Suggestion for booking systems: The distance between the instruments > 6 ft, but room occupancy is the limitation. Will be good to have possibility to book X out of Y instruments in the room. I wish to know if it is possible with any booking system?

From Kate Phelps to Everyone: 04:23 PM

The first few air exchanges are the most important because it is a dilution effect.

From Cláudia Faria @Agendo to Everyone: 04:23 PM

You can also have real-usage even in non-bookable calendars

From Theresa Swayne to Everyone: 04:23 PM

@Lucia Pinon yes, we are mandating masks + gaps for extra safety.

From natprunet to Everyone: 04:23 PM

We require face coverings, goggles and gloves

From Thomas Stroh to Everyone: 04:23 PM

I think in a small room with multiple scopes, only one of them should be booked at a time.

From Chloë van Oostende-Triplet to Everyone: 04:24 PM

@Thomas: I agree!

From Luis Gutierrez to Everyone: 04:24 PM

sorry but a good number of phd students and even pis don't act like adults constantly

From Nathalie Aulner to Everyone: 04:24 PM

Unfortunatelly it is not only their heatlh

From Paula Montero Llopis to Everyone: 04:24 PM

We are asking users to clean before and after, to be cautious.

From Chris Wood to Everyone: 04:24 PM

Cleaning/decontamination takes time. No gap, no time to even check if it's been done, or for staff to do it. 30 minutes is where we'll start, maybe drop to 15 if we get more efficient at it.

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:24 PM

Yeah, I’m home too and can not police all the time !

From Joerg Nikolaus to Everyone: 04:25 PM

well said Alison

From Ki to Everyone: 04:25 PM

roflmao

From Brian @ Exprodo Software to Everyone: 04:25 PM

Calpendo's Actual Usage Tracking software can track that usage accurately.

From steve bagley to Everyone: 04:25 PM

Is it possible for a scheduling software to report how long you have left on a booking?

From VS to Everyone: 04:25 PM

Our system has Actual usage recorder that can inform us on real time usage.

From daj1u06 to Everyone: 04:25 PM

@chris, realistically how can you check that it has been done, let alone done thoroughly.

From Darran to Everyone: 04:25 PM

Users cling film scopes and clean surfaces before and after use. We won't do it, that job is far more likely to cause us harm, much more sanitary and sustainable if we monitor how the usesers are obeying our rules

From Michael Cammer to Everyone: 04:26 PM

It would be nice if image metadata had accurate time info too!

From Nathalie Aulner to Everyone: 04:26 PM

We reenforce strcilty PPEs and ask users to clean befere and after their session (they do certainly before)

From Clare Steele-King to Everyone: 04:26 PM

Alison - are you going to tell us which was the first and second microscope?!

From Luis Gutierrez to Everyone: 04:26 PM

there's no way to check if cleaning has been done properly and that the gap time was respected between end of session and cleaning time

From K to Everyone: 04:26 PM

We use Qreserve booking system, quite happy with it, instruments can be bonded and will be blocking each other (e.g. if they ar win the same room), or if there is several pieces of the same instrument an admin can limit number of pieces booked at the same time

From Scott Henderson to Everyone: 04:26 PM

I’m curious to know, even with enhanced software features, how other cores are enforcing the rules (i.e. only 1 person per room, minimum time gaps, advanced reservations, masks, etc.). This is especially difficult when the core staff is working remotely.

From Pablo Ariel to Everyone: 04:26 PM

Suggested poll question (if it is not on the docket): do facility staff clean scopes afer/before each use or do users?

From Joe Dragavon to Everyone: 04:26 PM

Would it be useful for the reservation software to send an email/notify the user 15 minutes before the start of their session and before the end of their session?

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:27 PM

On Cytometer. (BD) you log with an ID and then you can have the exact log when people open and close the software. Then you can know if they respect the gap… But for some microscope software, it’s a pb cause when you close them, it turn OFF the Argon laser that cool down… SO I don’t know how to adapt it...

From Elke Küster to Everyone: 04:27 PM

I agree that we can't monitor if people clean up after themselves. Makes clean-before-and-after a no brainer.

From Chloë van Oostende-Triplet to Everyone: 04:27 PM

I agree with Elke, we clean AS WELL!

From Claire Brown, BINA to Everyone: 04:27 PM

TECHNOBITES

From Luis Gutierrez to Everyone: 04:27 PM

at least users will be way more pushed to clean before they used the equipment due to self preservation

From VS to Everyone: 04:28 PM

@Elke, agreed, that is why before cleaning is also very important (to avoid guess game if user cleaned up after properly)

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:28 PM

Agree with @Luis

From Kate Phelps to Everyone: 04:28 PM

@Scott H We are not enforcing but looking at the calendar shows me most users are not running over. We can visually check rooms to see occupancy during staff hours and we don’t find any extra people in there. I am pleasantly surprised that our users are more compliant than I thought they would be.

From Paula Montero Llopis to Everyone: 04:29 PM

@Pablo: at our institution there is not a uniform shift organization/windows, so there is not a good way to have the staff clean/disinfect the microscopes, because potentially there will not be a clear gap. It would mean to have the staff cleaning scopes all day long, which is not very efficient

From Pablo Ariel to Everyone: 04:29 PM

@Scott: mostly it's the honor system, both because we are mostly not there, and also because I don't like the core having a Big Brother vibe. This is where institutional culture can really help or hurt you, depending on what it is where you are. Luckily, at UNC, most people are quite respectful.

From Theresa Swayne to Everyone: 04:29 PM

@Joe yes, would be great if there were an option for software to email (or text) users a few minutes before end of session.

From Luis Gutierrez to Everyone: 04:30 PM

@Pablo staff coming to clean every time between sessions puts the staff more in danger. The standard is at the start/end of the day or both

From Nathalie Aulner to Everyone: 04:30 PM

@Joe : or just a pop up warning window, I believe PPMS has that if you use the tracker, Leonor?

From Kate Phelps to Everyone: 04:30 PM

Enforcing cleaning is not possible. But I feel that the combination of cleaning before and after a session combined with a time buffer is probably effective.

From Michael Cammer to Everyone: 04:30 PM

Every have roomates? Everybody's idea of clean is different.

From Kate Phelps to Everyone: 04:31 PM

😂

From Kevin Mackenzie to Everyone: 04:31 PM

Can the software send the user a text to remind them of booking. Also can you see booking info on mobile device as well?

From Luis Gutierrez to Everyone: 04:31 PM

and every one's idea of rules applying to them is different too

From Pablo Ariel to Everyone: 04:31 PM

@Paula. My position is that users should clean the systems. The motivation for them is self-preservation and each person can do it, so misbehavior won't propagate. I view staff cleaning surfaces to be a poor use of staff time. We disinfect during maintenance once a week, but during the week consider this a community responsibility.

From Claire Brown, BINA to Everyone: 04:31 PM

FYI Fun fact CoolLED has an LED unit on the space station!

From Alison J. North to Everyone: 04:31 PM

@Pablo - check the notes from the last meeting poste on the BINA site. You will see there was an overwhelming decision that it was not possible/safe/fair for the staff to perform cleanings between users, just at the beginning and/or end of the day.

From Joe Dragavon to Everyone: 04:32 PM

@Claire Brown: So CoolLED is literally out of this world...

From Alison J. North to Everyone: 04:33 PM

Sorry, should have said @Paula and @Pablo! Chat moving too fast... But anyway, that was the decision.

From Paula Montero Llopis to Everyone: 04:33 PM

@Pablo: Thanks for the clarification! I am with you. We are considering disinfecting the microscopes in the morning (and always during routine maintenance)

From danieloconnor to Everyone: 04:33 PM

Agilent iLab - Please let us know if we can be of any help! Daniel.oconnor@agilent.com , Chris.lopes@agilent.com

From Eduardo Rosa-Molinar, Ph.D. to Everyone: 04:33 PM

We use the 30 min gap to make sure that the air volume is turned over sveral time. In most places labs are negative pressure to corridors. Air from outside building comes into/through Air Handling Units (AHU) to be filtered, conditioned, then delivered to labs. Most AHU filters are in the range of 75%-90% efficiency (depends on building & each AHU). No mixing or return of air from labs back to building.

From Leonor Heleno Wielgosz @Stratocore to Everyone: 04:35 PM

@joe and @nathalie, correct the tracker will pop up a warning the session is about to end

From Sushmita Mukherjee to Everyone: 04:35 PM

@Agilent, can iLab actually schedule enforced time gaps?

From Leonor Heleno Wielgosz @Stratocore to Everyone: 04:35 PM

You can also enforce the end of the session at the end of the booking if need be

From VS to Everyone: 04:36 PM

Our Imaging manager wished to have an Exit questionnaire (mandatory) on our core facility management system in normal times to make sure that user has done all regular cleaning etc. It may be handy during this time providing sort of record of cleaning needed.

From Claire Brown, BINA to Everyone: 04:36 PM

FINAL TOPIC: Feedback from facilities – successes and frustrations so far?

POLLS to see how things are going and rules people are applying.

From Iain Porter to Everyone: 04:37 PM

@ThermoFisher - The Evos M5000 looks quite large to fit in our standard TC hoods. Do the cabinets need to be tested with these scopes in them to make sure the hood still conforms to safe air flow?

From Brian @ Exprodo Software to Everyone: 04:37 PM

@sushmita - we can do it in Calpendo and go beyond just a single standard interval for your facility

From Jessica Valli to Everyone: 04:37 PM

If you answer no to question 1, it still forces you to answer question 2

From Elke Küster to Everyone: 04:37 PM

Reduced staffing not really an option in one-person cores… ;)

From Joe Dragavon to Everyone: 04:38 PM

@Elke: show them what happens with no support

From natprunet to Everyone: 04:38 PM

We have to answer question 2 even if not reopened yet

From VS to Everyone: 04:38 PM

Facility currently open not just for COVID but with restricted access for priority research.

From Xiang Wang to Everyone: 04:38 PM

Yes. One person one day. You still can keep the core running if we "lose" one. :)

From Caterina to Everyone: 04:38 PM

all of our cores are a team, we then rotate, ie. genomics, histology, microfab, bioimaging, flow

From Elke Küster to Everyone: 04:39 PM

@Joe Right, in normal years that is called vacation…

From Michaela to Everyone: 04:39 PM

We’re open for essential research, approved by the Office of Research but I am the only person allowed in the facility and do the imaging

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:39 PM

Alone on my team so I can not really reduce !! ;-)

From Kevin Mackenzie to Everyone: 04:39 PM

Staff are still on furlough.

From Nathalie Aulner to Everyone: 04:39 PM

all facilities in pasteur are allowed 100% capacity

From amccall to Everyone: 04:40 PM

I've been having issues just getting users to read the new policies

From Nathalie Aulner to Everyone: 04:40 PM

even during lockdown

From Xiang Wang to Everyone: 04:40 PM

WFH made us very busy somehow.

From Denise Ramirez to Everyone: 04:40 PM

we will be at 100% capacity next week, but still allowed work from home as needed

From steve bagley to Everyone: 04:40 PM

paperwork and new inductions enforcing PPE etc

From Pia Svendsen to Everyone: 04:40 PM

Managing expectations is the hardest part

From Paula Montero Llopis to Everyone: 04:40 PM

This is happening to us, too Alison

From Kate Phelps to Everyone: 04:40 PM

Definitely working out the strategy and implementing it was stressful but once we opened it was smoother than I expected. Especially in terms of pushback from users.

From Nathalie Aulner to Everyone: 04:40 PM

@Alson : feeling the same way

From Leandro Lemgruber Soares to Everyone: 04:41 PM

yes, the same

From Thomas Stroh to Everyone: 04:41 PM

Actually, "as expected" may mean that it is now more challenging and stressful than before COVID 19. That's what I expected.

From Eduardo Rosa-Molinar, Ph.D. to Everyone: 04:41 PM

There are a lot more meetings!

From Jessica Back to Everyone: 04:41 PM

@Alison Not my instrument, not my problem.

From vera desmarais to Everyone: 04:41 PM

Agree with Alison, I also get asked for a lot of advice on safety, wish we had more guidance from the college.

From Chloë van Oostende-Triplet to Everyone: 04:41 PM

Waiting for the Research Office to tell us what to do in the same time than saying they manage everything for us!

From Paula Montero Llopis to Everyone: 04:41 PM

I have been referring to what vendors have recommended

From Claire Brown, BINA to Everyone: 04:41 PM

I have actually found most people have been really understanding of the limitations.

From Chloë van Oostende-Triplet to Everyone: 04:41 PM

yes

From Xiang Wang to Everyone: 04:42 PM

Constantly monitor how people use the microscope and send the note to people not follow the rules. There are a handful of them. After they got warning, the world is peaceful.

From Eric Griffis to Everyone: 04:42 PM

Remote training + enforcing distancing + standard management + managing a new BSL-3 system + running without any assistance = increased difficulty.

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:42 PM

Have to adapt a lot on different aspect like: acquisitions with service using zoom, image analysis training with zoom…

From Chris Wood to Everyone: 04:42 PM

As a national facility, we have no choice but to take the lead on advising other sites. BTW this meeting and the previous one have been essential for formulating our policies, great job everyone.

From Nadia Halidi to Everyone: 04:43 PM

@Alison, we had to submit a risk assessment and our health and safety officer liked ours and asked all other people with microscope people to follow ours, which are actually guidelines taken from many points made during our discussions here. :)

From natprunet to Everyone: 04:43 PM

We used to tell users NOT to use gloves, now we require them to use gloves

From Leandro Lemgruber Soares to Everyone: 04:43 PM

we also require the use of goggles

From steve bagley to Everyone: 04:44 PM

Leandro: same here if people are using eyepieces

From Denise Ramirez to Everyone: 04:44 PM

Everyone in the research labs is supposed to wear goggles, gloves, mask, and lab coat/gown

From Graham Wright to Everyone: 04:44 PM

We use different (e.g. colour / type) gloves to this available in labs, so they are microscope facility specific

From Nathalie Aulner to Everyone: 04:44 PM

we tried goggles but this was not at all followed

From Paula Montero Llopis to Everyone: 04:44 PM

We are very unsure about lab coats

From VS to Everyone: 04:44 PM

Our institutional guidelines have made PPE use same as before COVID (depending on hazard level) in line with our university guidelines.

From Elke Küster to Everyone: 04:44 PM

I was surprised that labs with their own microscopes now take my facility usage rules as mandatory for them, and ask how they should apply them. Not really what I intended, but at least some dialogue is happening.

From Caterina to Everyone: 04:44 PM

users must sanitize hands upon entry, the must wear masks and they sanitize touched surfaces before and after use

From Pablo Ariel to Everyone: 04:44 PM

For the eventual return of in-person trainings: do we have high quality guidance on how to do these safely as far as PPE goes? I am basing my thinking/planning around how med students or nursing students are being trained: surgical masks, face shields, gloves. No idea if this is good enough, particularly with regard to the kind of mask.

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:44 PM

WOW @Chloë, that’s use !! Too much work on my side but I think this is a good way to go !

From Graham Wright to Everyone: 04:44 PM

@Leandro we’ve asked for google use where practicable

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:44 PM

\*uge

From natprunet to Everyone: 04:46 PM

We also require goggles to keep eyepieces clean

From Eduardo Rosa-Molinar, Ph.D. to Everyone: 04:46 PM

Keyboards and mice are covered with disposable keyboard and mouse skins (Viziflex Seels, Inc.)

From Kate Phelps to Everyone: 04:46 PM

Question for open discussion: What should be the ongoing restrictions as we move on to 100% open? Assuming that 100% opening implies reduced overall risk.

From Paula Montero Llopis to Everyone: 04:46 PM

@natprunet: we are providing goggles that users need to disinfect. But we are giving people flexibility (cling film, goggles)

From Joe Dragavon to Everyone: 04:46 PM

If people don’t have goggles, they can use 35mm tissue culture dishes as they fit right over the eyepieces (for Nikon anyways)

From VS to Everyone: 04:47 PM

Handwash, distancing, sanitizing are all priority, Administrative controls, scheduling are considered more important for our institute and PPE is same as before depending on hazard.

From Claire Brown, BINA to Everyone: 04:47 PM

W are still waiting on our mask order. Are others having trouble getting PPE?

From Kate Phelps to Everyone: 04:48 PM

@Joe I look around for options like that, briefly considered shot glasses. Didn’t think of 35 mm dishes. That’s brilliant!

From Elke Küster to Everyone: 04:48 PM

@Claire No problem here, but we are part of a hospital.

From Nicola Lawrence to Everyone: 04:48 PM

People are making and donating washable masks.

From Pablo Ariel to Everyone: 04:48 PM

At UCL: is there guidance if any kind of mask is appropriate for a training scenario: two people in confined area, talking, for several hours?

From Todd A Blute to Everyone: 04:48 PM

Our (voluntary) glove policy is due to PPE burn rate.

From Paula Montero Llopis to Everyone: 04:48 PM

Claire: yes, some of the PPE has been hard to get. The department is trying to have a bulk order so that everyone gets access to it

From Elke Küster to Everyone: 04:48 PM

Washable masks have been forbidden at our institution

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:48 PM

@Claire, no problem, we have to plan our PPE every Monday for the coming week

From VS to Everyone: 04:48 PM

@Claire, yes our facilities is coordinating and limiting to 1 box per facility and controlling it so that is why I think they made it voluntary to use mask due to lower supply and may not be sustainable

From Christina Baer to Everyone: 04:48 PM

No washable masks allowed on our campus

From Andreas Bruckbauer to Everyone: 04:48 PM

Are washable masks of any use to reduce SARS-Cov-2 transmission?

From Alison J. North to Everyone: 04:49 PM

Comments in the last meeting highlighted that goggles would protect your eyes, but not the rest of your face, so clingfilm might be preferable when possible as this covers the whole area.

From natprunet to Everyone: 04:49 PM

@Paula we were worried that clinging film would get contaminated with people taking some at the beginning of each session

From vera desmarais to Everyone: 04:49 PM

everybody has to wear a mask coming onto campus, free masks available at the security desk

From Kevin Mackenzie to Everyone: 04:49 PM

Is the institute paying for PPE or is it up to the facility to source this?

From Claire Brown, BINA to Everyone: 04:49 PM

Are you encouraging labs to work as a team to undertake imaging.

From Steve Ogg to Everyone: 04:50 PM

@Claire - UAlberta providing surgical masks to all departments. We’re making them compulsory in microscope rooms.

From VS to Everyone: 04:50 PM

No, but we are only allowing usage by trained users during Phase 1

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:50 PM

Didn’t face this situation until now

From Lisa Cameron to Everyone: 04:50 PM

For us, institution supplies mask via dept; I bought other items - gloves, alcohol; I think we were helped because our opening time was a bit earlier than most; but I still have items on back order from May 8

From Denise Ramirez to Everyone: 04:50 PM

my department/instituition is paying for masks and limited hand sanitizer supplies. gloves/goggles/gowns we have to provide for our staff

From Kate Phelps to Everyone: 04:50 PM

@Claire yes when we can’t train a new user. We ask them to get someone else in their lab to do their imaging if they don’t want us to do it

From Paula Montero Llopis to Everyone: 04:50 PM

@natprunet: yeah, we are worried too. That is part of the reason to give people some flexibility

From Eduardo Rosa-Molinar, Ph.D. to Everyone: 04:50 PM

No; the people in the lab are many time not capable to do this this does not work.

From Laura Munteanu to Everyone: 04:50 PM

Does the film on eye pices changes the quality of the image for those that are using it? I found that it does and therefore not good to use.

From Elke Küster to Everyone: 04:50 PM

My institution provides three disposable surgical masks per person per day.

From Andrew McCall to Everyone: 04:50 PM

Double charge was for rush order

From Joe Dragavon to Everyone: 04:51 PM

@Laura: I did not like the cling film

From Iain Porter to Everyone: 04:51 PM

we will not be charging staff time for imaging for untrained users

From Nathalie Aulner to Everyone: 04:51 PM

we are also getting 4 surgical amsks a day (2 for each 4 hours of presence) and 2 for public transport (if applicable)

From Sara Cole to Everyone: 04:51 PM

departmental decision to charge....

From Theresa Swayne to Everyone: 04:51 PM

We are charging the full “assisted” rate for service. No pushback so far, but it’s early days.

From Eduardo Rosa-Molinar, Ph.D. to Everyone: 04:51 PM

We are also not charging for assistance.

From Kishor Kunwar to Everyone: 04:51 PM

We at UNTHSC are planning reduced price for assisted use

From Joe Dragavon to Everyone: 04:51 PM

Safety goggles and the 35mm dishes work great

From Michelle Itano- Univ. of North Carolina, USA to Everyone: 04:51 PM

We are currently charging up until the training charge for staff imaging (+ microscope time) and then saying we will apply that for a user training, once possible

From Karen McGeachy to Everyone: 04:51 PM

Laser 2000 UK here - Does anyone find face shields useful? We have a number available and want to get them out to people who would be able to utilise them

From Nathalie Aulner to Everyone: 04:51 PM

We did not change our pricing policy

From steve bagley to Everyone: 04:51 PM

Training: as we are not offering training, we are not charging if we do the work as I would rather the instruments used well. We are also asking some researchers to help out

From chris Thrasivoulou to Everyone: 04:51 PM

No Charging for full service

From Alice Liang to Everyone: 04:52 PM

We were provided one mask per day for all employee, and it is requirement of the school policy to wear surgical mask in campus

From Darren Robinson to Everyone: 04:52 PM

We will not be charging users, and will be encouraging other lab members to image on the behalf of untrained staff

From VS to Everyone: 04:52 PM

Full service is available for users but we are waiting for webcam to be able to assist with that. No change in pricing policy from before COVID.

From Clare Steele-King to Everyone: 04:52 PM

Charging for full service is a good way to manage the rush for access. If they don't want to pay for full service, they can wait until they can be trained.

From Georgina Fletcher to Everyone: 04:52 PM

The amazing notes from the last vLMsafe meeting are here:

https://www.rms.org.uk/discover-engage/online-microscopy-talks.html

Scroll down and you will see the page.

From Xiang Wang to Everyone: 04:53 PM

We charge user instrumentation + core member training fee.

From Andrew McCall to Everyone: 04:53 PM

I'm planning on offering full service for no charge only if absolutely necessary, prefer another in their lab doing it or training remotely

From Denise Ramirez to Everyone: 04:53 PM

@Claire this is what we are doing. no change for full service pricing since pre-covid

From Pablo Ariel to Everyone: 04:53 PM

Charging for staff imaging: yes. We will only charge for the time the staff sets up the imaging, not for the entire imaging time if it is an unsupervised imaging protocol (tiling, timelapse, etc).

From Alice Liang to Everyone: 04:53 PM

We would not allow labs to train between theirselves, we are working on remote training now. In the meantime, we do full service as charged assist use and no complain so far

From Eduardo Rosa-Molinar, Ph.D. to Everyone: 04:53 PM

We are using remote sessions for optical and electron microscopes. We are training as well. We are working on developing a new rate system for this.

From Bret Judson to Everyone: 04:53 PM

Just curious if anyone else teaches a course? I teach an imaging course every Fall/Spring and am starting to think about options for the Fall if in-person instruction is impacted as it was in the Spring. To say the end of the Spring semester was a challenge is an understatement. Maybe a topic for another day?

From VS to Everyone: 04:53 PM

@Michelle @Allison, training records can also be updated on core management system for billing purpose.

From glaevsky to Everyone: 04:53 PM

We never charge for training or assisted use.

From natprunet to Everyone: 04:54 PM

@Bret Judson I teach a microscopy course and had to do it remotely this term

From Eric Griffis to Everyone: 04:55 PM

We charge a setup fee for running automated imaging on top of the hourly fee. It tends to work out for the users as this allows them to run their samples in off-peak times.

From Budi Utama to Everyone: 04:55 PM

Different charges for training, assisted session, full service without collaboration and full service under collaboration and whether internal/outside users.

From Jessica Back to Everyone: 04:55 PM

We receive funding from the NIH (US) through a Cancer Center Support Grant and must follow specific NIH rules for charging. This makes it very hard for us to adjust charging rules.

From Kate Phelps to Everyone: 04:55 PM

We are not having many takers for remote imaging by our staff. Most users are waiting or working with their other lab members who are already trained.

It

From VS to Everyone: 04:55 PM

Remote assistance will be based on Webcam and Zoom availability

From Claire Mitchell to Everyone: 04:55 PM

Definitely more about what remote software and training is working for people

From Andreas Bruckbauer to Everyone: 04:55 PM

Remote training for the next meeting.

From Kate Phelps to Everyone: 04:56 PM

It’s not an issue of cost. It’s that they don’t think we will be able to find the right things in their samples.

From Eric Griffis to Everyone: 04:56 PM

Does anyone have recommendations for decontaminating systems in a BSL-3 working with live virus?

From Elke Küster to Everyone: 04:56 PM

Remote training is definitely an important question for follow-up

From Xiang Wang to Everyone: 04:56 PM

No training for new users. Drop off the samples.

From steve bagley to Everyone: 04:56 PM

perhaos a discussion on moving from phase II opening to III when we have more researchers on site … I can imagine there will be some challenges

From Todd A Blute to Everyone: 04:56 PM

Training for the next meeting.

From Denise Ramirez to Everyone: 04:56 PM

remote training will be great to discuss and how to safely move to in person training

From Pablo Ariel to Everyone: 04:56 PM

Lisa: no institutional policy. For new labs without any access to scopes, we prioritize for staff imaging.

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:57 PM

@Eric, depending on the virus

We were using Ethanol for all external pieces

From Georgina Fletcher to Everyone: 04:57 PM

@Eric, did you see this webinar? https://www.crick.ac.uk/whats-on/webinarimaging-sars-cov-2-safely-protecting-the-microscopy-community

From Claire Brown, BINA to Everyone: 04:57 PM

I'm interested in remote training and technical support resources. software, cameras, etc.

From Eric Griffis to Everyone: 04:57 PM

Covid and related coronas

From Jessica Back to Everyone: 04:57 PM

We have said no training at this time. Clearly stated in our policies. Our institute had to approve all return to research policies for individual labs and cores. Makes it a little easier for us to refuse training as we can say "Sorry, this is from our approved plan"

From Catherine Anne Heyward to Everyone: 04:57 PM

I would be interested to know how whether core facilities will maintain COVID-19 procedures longer than general society social distancing etc

From Kate Phelps to Everyone: 04:57 PM

Since last week we are training one on one with PPE required based on the comfort level of the staff member and the trainee

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 04:57 PM

@ Eric Ethanol 70%

From Joe Dragavon to Everyone: 04:57 PM

@Claire: same.

From Eric Griffis to Everyone: 04:58 PM

What parts are sensitive to H2O2?

From Amy Replogle to Everyone: 04:59 PM

Definitely need guidance on when one on one training can restart. I'm not getting much guidance from my institution and I only work with novice undergrads so I'm concerned about their ability to learn the microscope and follow all new safety guidelines.

From Theresa Swayne to Everyone: 04:59 PM

Like @Xiang, we will have to consider training on a case-by-case basis and in some cases we’ll probably recommend they use our imaging service.

From Elke Küster to Everyone: 04:59 PM

@Eric The way I understand it, H2O2 needs a longer exposure time, which might be the limiting factor

From Imaging Core’s iPhone to Everyone: 04:59 PM

preping video training now, but considering live 1:1 training if i can wear n95

From Sara Cole to Everyone: 05:00 PM

we're not allowed to use cameras.... decided to use cell phones and zoom.

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 05:00 PM

Yes, same, cell phone (for audio) and Zoom

From Elke Küster to Everyone: 05:00 PM

Finally some real blind microscopy :)

From Paula Montero Llopis to Everyone: 05:00 PM

We would like the user to be with us (remotely) while we image for them

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 05:01 PM

@Paula, I’ve done that with Zoom. Works pretty well

From Roland Nitschke to Everyone: 05:01 PM

Monitoring people with a video camera is not allowed in Germany on workplaces

From Michael Cammer to Everyone: 05:01 PM

I find that demonstrations are the only way to teach certain aspects of microscope operation and that demonstrations are highly individual depending on samples. And oculars are necessary. This argues against remote training. On the other hand, other parts of training may be routine. SO let's discuss next time, what works, what doesn't.

From Eduardo Rosa-Molinar, Ph.D. to Everyone: 05:01 PM

The use of camera is state specific.

From Christian Young to Everyone: 05:01 PM

Will be testing user turning webcam on for technical assistance.

From Theresa Swayne to Everyone: 05:01 PM

Our (Columbia’s) HR policies don’t allow always-on cameras. Zoom is an exception because opening a link is implied consent for viewing/recording.

From Marco Marcello (University of Liverpool) to Everyone: 05:01 PM

Topic for next meeting: policy for users infringing rules. One strike and you are out?

From Jingsong to Everyone: 05:01 PM

Remote monitoring the desktop, not people, should be fine.

From Kate Phelps to Everyone: 05:01 PM

I agree a separate meeting on training would be goof

good

From Derek Davies to Everyone: 05:01 PM

Remote training will cut across LM, EM and Flow, maybe a specific forum on that?

From Sara Cole to Everyone: 05:01 PM

yes - another meeting on how to train, and how well the restrictions are working

From Joe Dragavon to Everyone: 05:02 PM

I need to run. Pete, Claire, Alex, Alison - Great meeting!

From VS to Everyone: 05:02 PM

Webcam and screenshare can help with working with users. We are also hoping to make training videos but we will see how it is received

From Thomas Stroh to Everyone: 05:02 PM

Remote training should definitely be a major topic in the next meeting. I think that is extremely important going forward.

From Theresa Swayne to Everyone: 05:02 PM

I’m interested in remote training (we are developing materials now) and also just how to check in on users best. I don

From Catherine Anne Heyward to Everyone: 05:02 PM

agree about the windows 7 and training focus for future

From Elise to Everyone: 05:02 PM

 I Can share out Remote training information which we are already implementing for you to send out. IT's very complete and has the kit information and software possiblities

From Wendy Salmon to Everyone: 05:02 PM

thank you all!! this was invaluable and I'm sure a huge effort.

From Xiang Wang to Everyone: 05:02 PM

Thanks for suggestions! I need read carefully after the meeting.

From Theresa Swayne to Everyone: 05:02 PM

…I don’t foresee the end of distancing anytime soon

From Feroz Musthafa to Everyone: 05:02 PM

We still have a few systems running on XP

From Kate Phelps to Everyone: 05:02 PM

Yes, since we are opening to 100% on Monday. I would like comments on what restrictions to keep in place

From Kat Lewis to Everyone: 05:02 PM

A meeting covering external training would be good - particularly for new systems being installed during this time

From Steve Ogg to Everyone: 05:02 PM

+1 for remote training as a next subject

From Roland Nitschke to Everyone: 05:02 PM

Let see when having the first case of a super spreader

From Judith Wopereis to Everyone: 05:03 PM

Agree, great topic for next meeting. How to safely do one-on-one training.

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 05:03 PM

for what ?

Fo the mask type

From Paula Montero Llopis to Everyone: 05:03 PM

If we need to be with the user for an extended time I would prefer N95

From Kate Phelps to Everyone: 05:03 PM

Surgical if possible, cloth if not possible as Alison said. As per institutional policy.

From Lisa Cameron to Everyone: 05:03 PM

Institution supplies masks - surgical

From natprunet to Everyone: 05:03 PM

Ideally surgical but cloth allowed

From Eduardo Rosa-Molinar, Ph.D. to Everyone: 05:03 PM

You can have cloth masks with filters.

From Kate Phelps to Everyone: 05:04 PM

I personally would use N95 during training

From Nadia Halidi to Everyone: 05:04 PM

We should revisit and make sure that companies ensure that instruments under service contract have to be running a supported OS.

From Pablo Ariel to Everyone: 05:04 PM

Institution provides surgical masks.

From Andreas Bruckbauer to Everyone: 05:04 PM

We are not allowed medical masks for non medical settings in the UK

From Alex Di Maio to Everyone: 05:04 PM

Topic for the next meeting: after x months post lockdown how are facilities coping wiht the return to the pseudo-normal?

From Derek Davies to Everyone: 05:04 PM

Did you just use agenda as a verb, Pete?

From Christina Baer to Everyone: 05:04 PM

I will not train without N95s. We don't have any right now. Surgical masks are mandatory on our campus at all times.

From Joelle Goulding to Everyone: 05:05 PM

Solo in a microscope room for perhaps 2-3 hrs - do we expect user to wear mask?

From Lisa Cameron to Everyone: 05:05 PM

future mtg - discuss training techniques tried

From Eduardo Rosa-Molinar, Ph.D. to Everyone: 05:05 PM

Remote microscopy would be a nice topic.

From Shiva Bhuvanendran to Everyone: 05:05 PM

we are only allowed to wear the surgical maks provided by the institution. No halloween masks as of now.

From Iain Porter to Everyone: 05:05 PM

Future meeting - one on one training sessions

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 05:05 PM

Trainings

From Kevin Mackenzie to Everyone: 05:05 PM

Training, Remote access options,

From Wendy Salmon to Everyone: 05:05 PM

joelle--yes, to minimize accumulation of respiratory droplets

From Rich to Everyone: 05:05 PM

+1 training strategies

From Michael Zachariadis to Everyone: 05:06 PM

remote trainings and remote/desktop access

From Claire Brown, BINA to Everyone: 05:06 PM

we are asking people to wear a mask even if in the room alone

From Christian's iPhone to Everyone: 05:06 PM

webcam recommendations and remote support

From Kate Phelps to Everyone: 05:06 PM

I’ll be sure to let you all know if staff member gets COVID now that she is training.

From Nicolai Urban to Everyone: 05:06 PM

Remote training strategies

From Paula Montero Llopis to Everyone: 05:06 PM

Yes, we are asking people to wear a mask at all times in the core

From Rebecca Saleeb to Everyone: 05:06 PM

Future meeting - impact on budgets and strategies to cope

From Marco Marcello (University of Liverpool) to Everyone: 05:06 PM

How about a Google document where hosting all the possible topics for a next meeting? Or a mail to anyone in the panel is OK?

From Jeffrey LeDue to Everyone: 05:06 PM

2-4 weeks

From Claire Mitchell to Everyone: 05:06 PM

four weeks?

From Alex Sossick to Everyone: 05:06 PM

@jeolle we expect users to wear masks in all microscopes rooms

From Sara Cole to Everyone: 05:06 PM

4 weeks minimum... maybe 6?

From Scott Henderson to Everyone: 05:06 PM

2 weeks

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 05:06 PM

Next week !! It’S going fast now !

From Pablo Ariel to Everyone: 05:06 PM

4 weeks

From Kevin Mackenzie to Everyone: 05:06 PM

4 weeks

From vera desmarais to Everyone: 05:06 PM

2-3 weeks

From Nadia Halidi to Everyone: 05:06 PM

4 weeks

From Deirdre Kavanagh to Everyone: 05:06 PM

4 weeks

From Steve Ogg to Everyone: 05:06 PM

4 weeks

From Elisabeth to Everyone: 05:06 PM

4- 6 weeks

From Graham Wright to Everyone: 05:06 PM

1 month

From Sushmita Mukherjee to Everyone: 05:06 PM

4 weeks

From steve bagley to Everyone: 05:06 PM

4 weeks?

From Andrew McCall to Everyone: 05:06 PM

2 to 4 weeks

From Todd A Blute to Everyone: 05:06 PM

2-4 weeks

From Christa Walther to Everyone: 05:06 PM

When more facilities are open, e.g. in 3 weeks or longer

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 05:06 PM

2 weeks

From VS to Everyone: 05:06 PM

Training, learning from practices each facility is adopting

From Elke Küster to Everyone: 05:06 PM

4-6 weeks

From Iain Porter to Everyone: 05:06 PM

4 -6 weeks

From Nicola Lawrence to Everyone: 05:06 PM

4 weeks

From Nicolai Urban to Everyone: 05:06 PM

4-6 weeks

From Kate Phelps to Everyone: 05:06 PM

4 weeks

From Laura Fox-Goharioon to Everyone: 05:06 PM

2-3 weeks

From Lucia Pinon to Everyone: 05:06 PM

Maybe 3 or 4 weeks

From VS to Everyone: 05:06 PM

4 weeks

From Eduardo Rosa-Molinar, Ph.D. to Everyone: 05:06 PM

4 weeks

From Darren Robinson to Everyone: 05:06 PM

4 weeks...

From Wendy Salmon to Everyone: 05:06 PM

maybe ask a few people who have tried training to present their protocols and plus/minus

From Magdalena Jaklewicz to Everyone: 05:06 PM

4w

From Ruth to Everyone: 05:06 PM

4 weeks

From Theresa Swayne to Everyone: 05:06 PM

Follow-up in 1-2 months. (No long vacation this year :-) )

From Mark Sanders to Everyone: 05:06 PM

Remote training and ways to leverage our collective training content would be helpful.

From Alexandre Carisey to Everyone: 05:06 PM

3-4 weeks

From Shiva Bhuvanendran to Everyone: 05:06 PM

4 weeks

From Thomas Stroh to Everyone: 05:06 PM

4 weeks sounds good.

From Catherine Anne Heyward to Everyone: 05:07 PM

2-3 weeks

From Lisa Cameron to Everyone: 05:07 PM

after July vacation

From Mark Jepson to Everyone: 05:07 PM

at least 4 weeks

From Chris Wood to Everyone: 05:07 PM

(topic?) Teaching! Undergrad/postgrad courses. Experiences, platforms, how to keep students engaged etc

From chris Thrasivoulou to Everyone: 05:07 PM

Follow up in 3-4 weeks. Concentrate on success of remote training

From K to Everyone: 05:07 PM

Google doc for topic suggestions is a good is idea

From Jen Adcott to Everyone: 05:07 PM

2-4 weeks

From Imaging Core’s iPhone to Everyone: 05:07 PM

4 weeks

From Jingsong to Everyone: 05:07 PM

3 weeks.

From Chris Lagerholm to Everyone: 05:07 PM

Future topic - Remote training definitely

From zabusara to Everyone: 05:07 PM

4 weeks

From Tim Self to Everyone: 05:07 PM

4 weeks in order to see how things are going with newly opened facilities

From Michelle Itano- Univ. of North Carolina, USA to Everyone: 05:07 PM

Would be great to hear what different institutions and Cores themselves are doing with financial outcomes from shutdowns for cores as well (especially if this is in a month or so)?

From crame051@umn.edu to Everyone: 05:07 PM

“

From Eduardo Rosa-Molinar, Ph.D. to Everyone: 05:07 PM

Great job!

From Sara Cole to Everyone: 05:07 PM

Thanks for your efforts!

From Chantal Hoogeboom-Hubens to Everyone: 05:07 PM

definitely ideas on training, but I'd also like to discuss when things go wrong, what went wrong and how to handle it/how to prevent it.

From Christopher Wilkinson to Everyone: 05:07 PM

Many thanks to all contributors and facilitators. Really illuminating and very helpful.

From wendys laptop to Everyone: 05:07 PM

4 weeks . we should have opened up by then.

From Judith Wopereis to Everyone: 05:07 PM

4 weeks

From Sushmita Mukherjee to Everyone: 05:07 PM

Thank you. Gotta run!! Very useful.

From Imaging Core’s iPhone to Everyone: 05:07 PM

thank you all

From Leonor Heleno Wielgosz @Stratocore to Everyone: 05:07 PM

thanks for for organising this meeting!

From Andrew McCall to Everyone: 05:08 PM

Would love to hear any cost-saving ideas, since we are supposed to cut spending at my university

From Mark Sanders to Everyone: 05:08 PM

Well done! How about an update in 4-6 weeks.

From Marco Marcello (University of Liverpool) to Everyone: 05:08 PM

Thanks to all the chairs and participants

From Elke Küster to Everyone: 05:08 PM

Thank you for a very useful discussion

From Joerg Nikolaus to Everyone: 05:08 PM

thanks for organizing, and everyone for the input.

From Kate Phelps to Everyone: 05:08 PM

Thank you all very much for another useful discussion

From Lucia Pinon to Everyone: 05:08 PM

Thank you!

From Mark Sanders to Everyone: 05:08 PM

Thank you all!

From Joelle Goulding to Everyone: 05:08 PM

future mtg - problems faced and solutions found when opening up and managing users and microscopes

From Clare Steele-King to Everyone: 05:08 PM

Thank you everyone, especially the organisers and RMS

From Denise Ramirez to Everyone: 05:08 PM

thank you!!

From Nancy Ford to Everyone: 05:08 PM

thank you

From Christina Baer to Everyone: 05:08 PM

Thank you all for your efforts, much appreciated!

From Christa Walther to Everyone: 05:08 PM

Thanks for organising this.

From Laura Fox-Goharioon to Everyone: 05:08 PM

Thank you this was very informative!

From natprunet to Everyone: 05:08 PM

Thank you!

From 393123 to Everyone: 05:08 PM

Thanks a lot!!

From Harini Bytaraya Sreenivasappa to Everyone: 05:08 PM

Thank you! Very helpful

From Andrew McCall to Everyone: 05:08 PM

Thank you

From Nicola Lawrence to Everyone: 05:08 PM

Thanks

From Claire to Everyone: 05:08 PM

Thank you all !

From Rich to Everyone: 05:08 PM

Thanks everyone!

From Gail McConnell to Everyone: 05:08 PM

Thank you!

From Cláudia @ Agendo to Everyone: 05:08 PM

Thank you for hosting this meeting and for all the information!

From Graham Wright to Everyone: 05:08 PM

Thanks for putting this on!

From Deirdre Kavanagh to Everyone: 05:08 PM

Thank you this was really useful

From Svetlana Mazel to Everyone: 05:08 PM

It is very tough to actively speak and breath in N95 while doing trainings. I would avoid using them it if not essential. Looks like the surgical mask is sufficient

From Alex Di Maio to Everyone: 05:08 PM

Thank you all!!!!!

From Emmanuel Reynaud to Everyone: 05:08 PM

could we use the network ahead of the next meeting to survey the issue like windows 7, company software issues so we know what to talk about

From Michael Zachariadis to Everyone: 05:08 PM

cheers everyone

From Elango from Idea Elan to Everyone: 05:08 PM

Thanks a lot for all the hard work from the organizers

From zabusara to Everyone: 05:08 PM

Thank you so much for the wonderful meeting

From Brian @ Exprodo Software to Everyone: 05:08 PM

Any questions about Calpendo let us know through support@exprodo.com

From Sebastian Munck to Everyone: 05:08 PM

where is the minutes of the last meeting

From Chris Wood to Everyone: 05:08 PM

Peter, Alison, Claire, Alex et al I don't think you realise how useful these fora are. Essential for us here, and the advice will spread and multiply far.

From Chloë van Oostende-Triplet to Everyone: 05:08 PM

thanks

From Shiva Bhuvanendran to Everyone: 05:08 PM

Thanks a lot!

From Todd A Blute to Everyone: 05:08 PM

Thank you!

From Cell Imaging Facility\_CRCHUM\_Montréal to Everyone: 05:08 PM

Thank you all ! Really relevant and useful !!

From steve bagley to Everyone: 05:08 PM

Thank you for an excellent meeting, really helpful and really appreciate it

From Ruediger Bader to Everyone: 05:08 PM

When will it be possible for companies to do on-site demos again? Are there any guidelines from the Universities?

From Eric Griffis to Everyone: 05:08 PM

Thanks All!

From Hong Chang to Everyone: 05:09 PM

Thank you!

From Chantal Hoogeboom-Hubens to Everyone: 05:09 PM

thank you for all your time and effort!

From Tomas pais de azevedo to Everyone: 05:09 PM

Thanks a lot for this wonderfull discussion !!

From Nicolai Urban to Everyone: 05:09 PM

Thanks!

From James Levitt to Everyone: 05:09 PM

Thank you! This was really useful!

From Christian Kukat to Everyone: 05:09 PM

Thank you very much!

From Christian's iPhone to Everyone: 05:09 PM

thanks again great forum

From Alexandre Carisey to Everyone: 05:09 PM

Thank you for this meeting Pete, Alison., Claire, Alex. Very useful

From Elisabeth to Everyone: 05:09 PM

thank you

From Nadia Halidi to Everyone: 05:09 PM

Thank you all for your time and efforts!

From Claire Mitchell to Everyone: 05:09 PM

ye remote demos is a good topic!

From Cláudia @ Agendo to Everyone: 05:09 PM

any questions about Agendo, please let us know info@agendo.science

From Pablo Ariel to Everyone: 05:09 PM

Thanks this was great.

From Eduardo Rosa-Molinar, Ph.D. to Everyone: 05:09 PM

Stay safe all.

From Rebecca Saleeb to Everyone: 05:09 PM

Thank you for a really helpful meeting!

From K to Everyone: 05:09 PM

So nice meeting the community! Thank you!

From Kevin Mackenzie to Everyone: 05:09 PM

All the best and stay safe.

From Sebastian Munck to Everyone: 05:09 PM

Thanks Seb

From Michelle Itano- Univ. of North Carolina, USA to Everyone: 05:09 PM

Thank you all so so much!!! Would also be interested in how groups are preparing for future grants/demos in these current times

From Tiina O'Neill to Everyone: 05:09 PM

Thank you!

From chris Thrasivoulou to Everyone: 05:09 PM

Thanks, great meeting

From James Bancroft to Everyone: 05:09 PM

Thank you, very helpful

From danieloconnor to Everyone: 05:09 PM

Thank you everyone for your efforts!

From andrewhi to Everyone: 05:09 PM

thanks!!

From Alex Laude to Everyone: 05:09 PM

Thanks all - stay safe

From Alex Di Maio to Everyone: 05:09 PM

CIAO!!!

From Emmanuel Reynaud to Everyone: 05:09 PM

Thanks! Slain!

From VS to Everyone: 05:09 PM

Thanks, great session!

From Catherine Anne Heyward to Everyone: 05:09 PM

thanks!

From Thomas Stroh to Everyone: 05:09 PM

Thank you all, guys!!!

From Chris Deeks to Everyone: 05:09 PM

If anyone has any questions on CoolLED just let me know at chris.deeks@coolled.com!

From Ruth to Everyone: 05:09 PM

Thank you!

From Joelle Goulding to Everyone: 05:09 PM

thanks!

From Cláudia @ Agendo to Everyone: 05:10 PM

Cheers! Stay safe! :)

From Scott Henderson to Everyone: 05:10 PM

Thanks!

From Leo Carlin to Everyone: 05:10 PM

Thanks! Very helpful!

From Elango from Idea Elan to Everyone: 05:10 PM

Thanks a lot again!

From Graeme Park to Everyone: 05:10 PM

thanks

From So Yeon Kim to Everyone: 05:10 PM

Thank you!

From Svetlana Mazel to Everyone: 05:10 PM

Dear organizers, amazing job. Very useful forum even for the “sister” technique – Flow Cytometry!