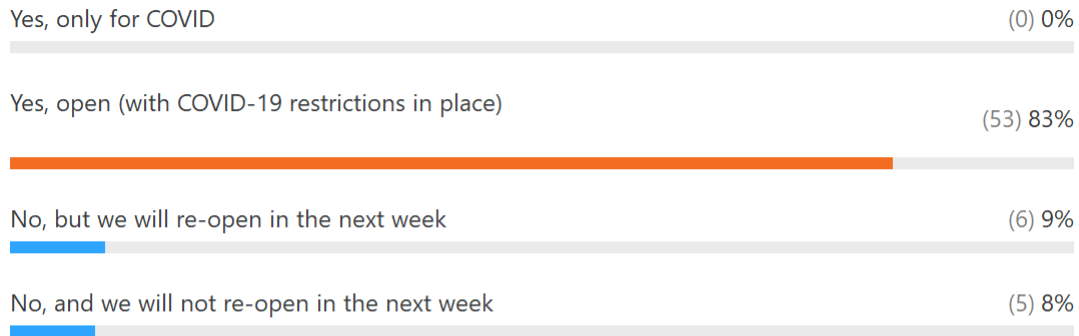
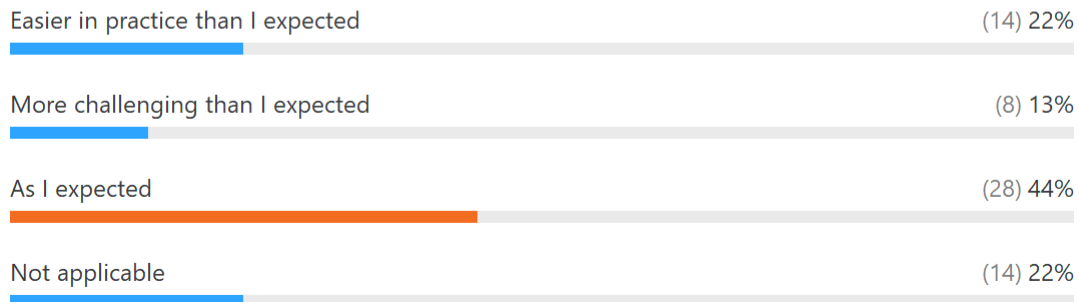


1. Is your facility currently open?



2. For those that have reopened, how are things going?



3. Are you running at a reduced staffing within your team?

Yes, because of staff shielding or sickness (4) 6%



Yes, because of institutional policy on reduced occupancy (42) 66%



No, not required (7) 11%



No, but we would rather have made adjustments (0) 0%



Not applicable (11) 17%



4. Are you doing more full service work than normal?

No, we always offer full service only (2) 3%



Yes, more full service than normal (35) 55%



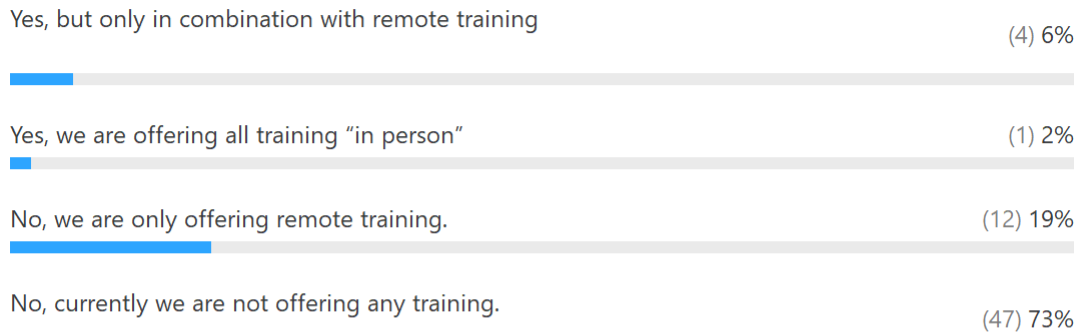
No, the amount of full service work is unchanged. (16) 25%



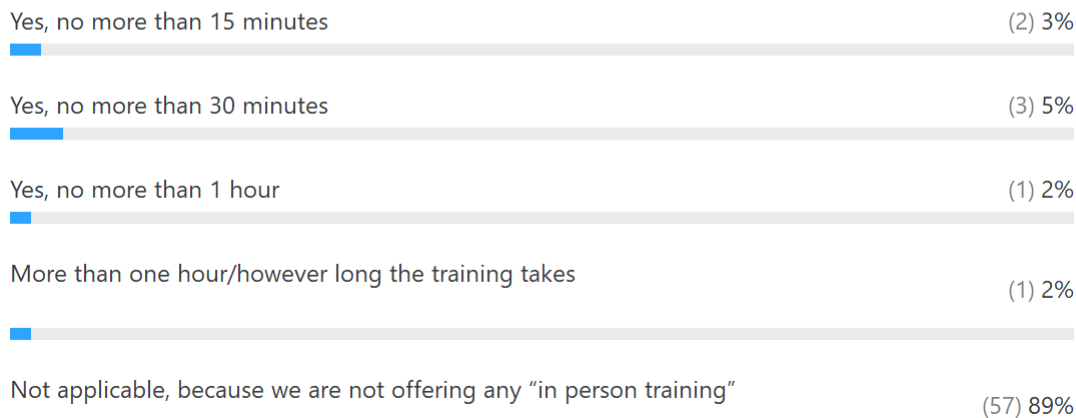
Not applicable (11) 17%



1. Are you offering any “in person” training?



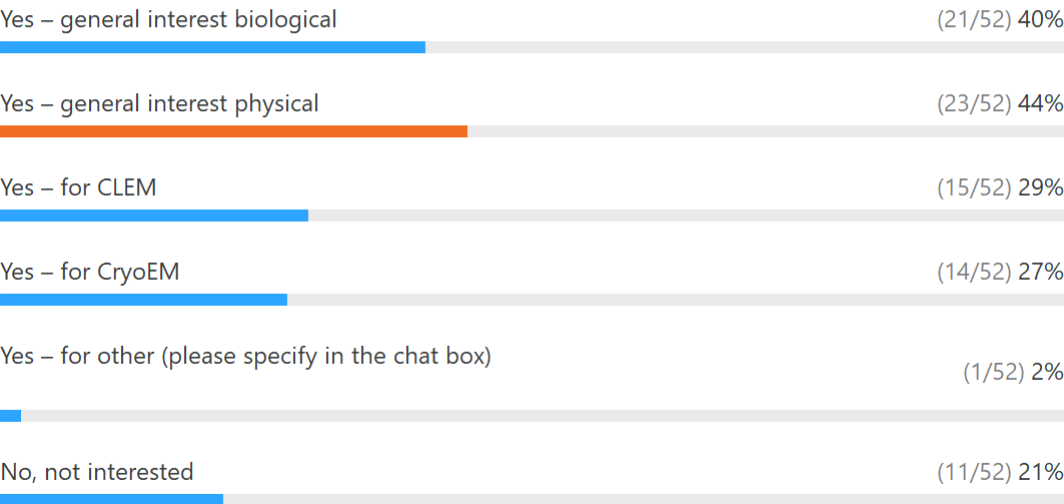
2. Are you limiting how long you can be in close proximity to a user for training?



3. Have you successfully trained a novice user from scratch using only remote training?



1. Would you be interested in attending/paying to attend a virtual EM sample prep course? (Multiple choice)



2. The organisation of training courses can be costly. Would you be willing to pay for attending a virtual EM course?

Yes, up to £20 (17) 33%



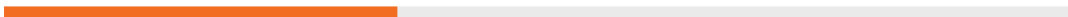
Yes, to cover dedicated material up to £100 (16) 31%



No, it should be completely free (0) 0%



No, it should be free but can be sponsored by industrial partners including promotional talks / material (19) 37%



3. Would you be interested in attending/paying to attend an in-person EM sample prep course? (Multiple choice)

Yes – general interest biological (12/52) 23%



Yes – general interest physical (17/52) 33%



Yes – for CLEM (8/52) 15%



Yes – for CryoEM (12/52) 23%



Yes – for other (please specify in the chat box) (3/52) 6%



Not interested (19/52) 37%

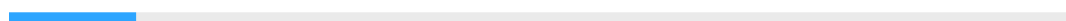


1. How are you charging users for work that is full service in response to COVID-19?

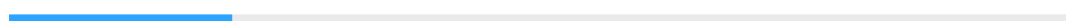
The user pays for full service work. (29) 50%



The additional cost of full service is shared between the user and the facility, (7) 12%



The facility covers the additional cost of full service work. (12) 21%



None of the above. (10) 17%



2. Have you considered cutting service contracts to reduce your expenditure in response to COVID-19?

Yes, we will not be renewing at least some service contracts (7) 12%



No, service contracts are essential (25) 43%



We do not have service contracts (1) 2%



No decision made yet. (25) 43%

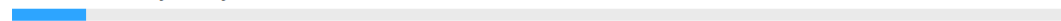


3. Will you need to lose core staff to reduce expenditure?

No, hopefully not/ this is unlikely (35) 60%



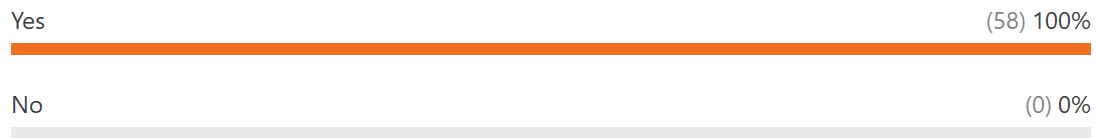
Yes, this is very likely/definite (4) 7%



It is too soon to tell (19) 33%



1. Has this meeting been useful to you?



2. Would you like a follow-up in this format in late September?

